



Cleaning and Maintenance

What are the best products to use for cleaning my toilet seat?

We strongly recommend to only use warm soapy water (e.g. washing-up liquid) and a soft cloth to clean the surface & hinges. Use of harsh abrasives or cleaners containing bleach or alcohol to clean your toilet seat (e.g. general bathroom cleaners and wipes) can damage the surface of the seat and the hinge and is not covered by warranty. When cleaning your toilet ceramic with strong bleach please make sure that the seat and cover remains in the upright position until the bleach has been completely flushed away. Wipe away urine splashes immediately with water to avoid marks.

My seat has a stain on it, what is the cause?

Harsh and abrasive cleaners containing bleach or alcohol damage the surface of the seat and can cause staining on your toilet seat. We strongly recommend to only use warm soapy water (e.g. washing-up liquid) and a soft cloth to clean the surface & hinges of your toilet seat. When cleaning your toilet ceramic with a strong bleach please make sure that the seat and cover remain in the upright position until the bleach has been completely flushed away. Wipe away urine splashes immediately with water to avoid marks.

Certain medications can also be a factor in the staining of your seat. When these medications are flushed through a person's system through urine or sweat and can cause staining.

Once staining has occurred from any of these causes, it unfortunately cannot be removed.

Why do the chrome hinges of my toilet seat show blistering/disintegration?

Cleaning with harsh cleaners and abrasives containing bleach or alcohol usually causes blistering/disintegration of chrome toilet seat hinges. The use of harsh abrasives or cleaners containing bleach or alcohol to clean your toilet seat can damage the surface of the hinge and seat. We strongly recommend to only use warm soapy water (e.g. washing-up liquid) and a soft cloth to clean the surface & hinges. Do ensure when cleaning your toilet ceramic with a strong bleach that the seat and cover remain in the upright position until the bleach has been flushed away.