# **GEBERIT AQUACLEAN SELA**

# GEBERIT



# **USER MANUAL**



# Table of contents

For your safety	6
Who is this product suitable for?	6
How is this product used?	6
What should you avoid?	6
Misuse	6
General safety notes	6
Explanation of warning notes	7
Overview of symbols on the product	7
Register your device	8
Getting to know your device	9
About Geberit AquaClean devices	9
Functional overview	9
The device at a glance	10
Operating concept	12
About the operating concept	12
Front side of the remote control	12
Rear side of the remote control	13
Status LEDs on the orientation light and on the remote control	14
Switching the device on and off	15
Geberit App	16
Checking compatibility	16
Downloading the Geberit Home app	16
Using the Geberit Home App	17
How to use the device	18
First steps	18
Using the anal shower	19
Using the Lady shower	19
Switching the oscillating motion of the anal shower on and off	20
Switching the orientation light off and on	20
Adjust the procedure to your personal needs	21
Setting the spray intensity	21
Setting the spray arm position	21
Saving user profiles	22
Calling up user profiles	22
Saving a personal user profile in the Geberit Home App	23
How to program the device	24
Overview of the programming options	24

Device settings main menu	24
Device settings menu	25
Function settings menu	26
System settings menu	28
Personal settings main menu	30
	31
Care and maintenance main menu Care and maintenance menu	32 32
Help main menu	34
Help menu	34 34
Cleaning and descaling the device	36
Care Instructions	36
General cleaning recommendations	36
Automatic water replacement	36
Targeted disinfection	37
Suitable cleaning agents and cleaning equipment	37
Care instructions for smooth surfaces	39
Care instructions for sanitary ceramic appliances	39
Care instructions for WC seat	40
Cleaning the WC seat and housing	40
Cleaning the spray nozzle via the remote control display	41
Cleaning the spray nozzle using the buttons on the remote control	43
Descaling the device	44
Device descaling message	47
Troubleshooting	48
Troubleshooting	48
The shower toilet is not functioning	49
Other functional errors	50
Troubleshooting for the remote control	51
Replacing the remote control battery	52
Re-assign remote control	52
Sustainability	53
-	
Geberit Group and sustainability	53
Ecodesign – ecobalance	53
Tips for reducing the ecological footprint	53
Disposal	54
Disposal of waste electrical and electronic equipment	54
End user warranty	55
Technical data and conformity	56
Technical data	56
Simplified EU Declaration of Conformity	56

Simplified UK Declaration of Conformity	56
Contact	57
Headquarters	57
Europe	57
Africa and Middle East	60
Asia	60
Other countries	61

## Who is this product suitable for?

The Geberit AquaClean shower toilet can be used by children aged 3 years and up, as well as by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, provided that they are under supervision or have been taught how to use the device safely and understand the hazards involved. Children must not play with the device. Children must not carry out cleaning or user maintenance without supervision.

## How is this product used?

The product is suitable for the following application purposes and areas of use:

- as a shower toilet:
  - -for cleaning the anal area
  - -for cleaning the outer vaginal area
- for installation in heated indoor areas
- · for connection to the drinking water system
- for operation with water from reverse osmosis systems

## What should you avoid?

The product must be used as intended. Do not:

- leave the WC seat ring during the shower procedure
- place loads or objects on the WC lid
- immerse the remote control in liquid
- operate without plug for Geberit AquaClean descaling agent

#### Misuse

Geberit accepts no liability for the consequences arising from misuse.

## **General safety notes**

The following safety notes apply for the entire duration of the product life cycle:

- Read the user manual before using the product for the first time to familiarise yourself with how it works.
- Be sure to save the user manual for future reference or print it out.
- Do not use the device if it is damaged. If possible, isolate the device from the supply system and contact Geberit customer service.
- Do not open the device. It does not contain any components for the user to service or repair.
- Do not perform any changes or additional installations. Modifying the device runs the risk of danger of death.
- Repairs may only be carried out by authorised skilled persons using original spare parts.
- Only original accessories may be used.
- Operation and maintenance work may only be performed by the operator or user as described in this user manual.
- Always use the current version of the installation manual for installing the device if the Geberit AquaClean has been removed (e.g. if you move house).

- The Geberit AquaClean must only be connected to a mains voltage conforming to the specification plate.
- Observe the manufacturer information at all times regarding the use of cleaning and descaling agents.



This document contains warning notes at various points. Warning notes are usage and situation-specific safety notes. They provide warnings on specific hazards.



These instructions correspond to the state of the device technology at the time of publication. Geberit reserves the right to make changes in terms of further development.

A current version of this and other documents is available online: <u>http://catalog.geberit.com</u>.

## **Explanation of warning notes**

Warning notes are placed at the location at which the hazard may occur.

Warning notes are structured as follows:



#### WARNING

#### Nature and source of the hazard

Possible consequences if the hazard is ignored.

• Measures to prevent the hazard.

The following signal words are used to indicate residual hazards in warning notes and important information.

Symbol	Signal word and meaning
	<b>DANGER</b> The signal word denotes a hazard with a high degree of risk which, if not avoided, will result in death or serious injury.
	<b>ATTENTION</b> The signal word denotes a hazard, which, if not avoided, may result in material damage.
0	Symbol only. Refers to important information.

## Overview of symbols on the product

Symbol	Meaning
	Read the safety notes and operating instructions/operation manual before commissioning the product.
	Danger of fatal electric shock

## **Register your device**

## Warranty registration

Extend the warranty period of your Geberit AquaClean for free. Register for this within 90 days from the installation date.



In the third year of the warranty period, Geberit shall supply spare parts free of charge in the event of any material or manufacturing faults, provided the product has been installed and put into operation by an installation company.

By web link:

https://www.geberit-aquaclean.com/landing-pages/onboarding

By post:

Fill out the warranty card supplied and send it to us.



Android:





Via the Geberit Home App:

By smartphone or tablet:

8

## About Geberit AquaClean devices

The Geberit AquaClean device is a WC with integrated shower function. The device also fulfils all the functions of a conventional WC. Additional functions are subject to the design of your product.

## **Functional overview**

Hygiene functions:

- TurboFlush technology
- WhirlSpray shower technology with individual spray arm position
- · Oscillating motion of the spray arm
- Extendible Lady shower nozzle integrated into the spray nozzle with individual spray arm position
- Automatic spray arm cleaning before and after each shower procedure
- Descaling programme

Comfort functions:

- Spray intensity can be selected
- WC seat ring and WC lid with SoftClosing
- · Remote control with ink display
- All functions can be operated via remote control
- · Three individual user profiles can be stored

## The device at a glance



- 1 WC lid
- 2 Remote control with magnetic wall-mounted holder
- 3 WC seat ring
- 4 Spray arm with spray nozzle and Lady shower nozzle
- 5 Geberit AquaClean cleaning set (art. no. 242.547.00.1)
- 6 Geberit AquaClean descaling agent (art. no. 147.040.00.1)



- 1 Filling opening with plug for Geberit AquaClean descaling agent
- 2 Specification plate with serial number
- 3 Design cover
- 4 Power switch
- 5 Orientation light

Some components and the consumables listed below can be ordered directly via the Geberit Home app, the Geberit spare parts catalogue or via the Geberit Web Shop.

Consumables	Information
Geberit AquaClean cleaning set	Art. no. 242.547.00.1
Geberit AquaClean descaling agent	Art. no. 147.040.00.1
Geberit AquaClean descaling agent set (4 pcs)	Art. no. 147.047.00.1
Geberit AquaClean descaling agent set (10 pcs)	Art. no. 147.048.00.1
Spray nozzle AquaClean Sela	Art. no. 243.527.11.1
AquaClean Sela remote control	Art. no. 245.820.01.1

## **Operating concept**

## About the operating concept

The shower toilet can be operated via remote control or the Geberit Home App.



The remote control function of the Geberit AquaClean shower toilet is deactivated while the shower toilet is connected to the Geberit Home App.

### Front side of the remote control

All functions for daily use can be operated from the front side of the remote control.



- 1 <Shower> button:
  - Start and stop the spray functionality
    - Stop the lady shower
- 2 <+>/<-> buttons: Increase or decrease the spray intensity
- 3 -Up>/<down> arrow buttons: Set shower arm position (shower arm forwards / backwards)
- 4 <Lady shower> button: Start and stop the Lady shower
- 5 Socillating motion button: Start and stop the oscillating motion during the anal shower
- 6 <Orientation light> button: Switch the orientation light on and off
- 7 <User profile> buttons: Select the user profiles 1–3
- 8 Status LED (only visible if necessary)

### Rear side of the remote control

You can access different settings and additional functions via the rear side of the remote control.

To extend the battery life, the display switches to standby mode after a certain time.

If a remote control from year 2024 is used with an older firmware version on the device, not all functions are available:

• Display only shows 2 lines

1

1

- No LED display on the front of the remote control
- · No function via the three preset buttons
- No function via the OK button

To be able to use all functions, carry out a firmware update with the Geberit Home app (FW version  $\ge v 8.0$ ).



- 1 Battery compartment
- 2 Ink display
- 3 <Temperature> preset button
- 4 <Home> preset button
- 5 <Care and maintenance> preset button
- 6 <Up>/<down>, <left>/<right> arrow keys
- 7 <OK/Save> button

## Status LEDs on the orientation light and on the remote control

The LEDs inform you of the current device status. The LED on the remote control indicates the current device status at the touch of a button.

LED	Description	
Flashes blue	<ul> <li>Pairing is in progress. → See "Re-assign remote control", page 52.</li> <li>The device initialises. → See "Switching the device on and off",</li> </ul>	
	<ul><li>page 15.</li><li>Pairing is successful.</li></ul>	
Lights up green briefly	Saving a user profile is successful.	
	The reset to factory settings is successful.	
Flashes blue/red	The device must be descaled. $\rightarrow$ See "Descaling the device", page 44.	
Flashes red	<ul> <li>A malfunction message is pending.</li> <li>▶ When a button is pressed on the back of the remote control, the display / smartphone shows an [error message]. Follow the instructions on the display. If the LED continues to flash red, contact the Geberit customer service.</li> </ul>	
	• The device is now descaling. It is not possible to use the shower toilet for the duration of the descaling procedure.	
Flashes orange	<ul> <li>Water replacement is being carried out. → See "Automatic water replacement", page 36.</li> </ul>	
	<ul> <li>The device cannot be reached. Shower toilet is switched off or the remote control is &gt; 1 m away.</li> </ul>	

## Switching the device on and off

6

1

Wait at least 30 seconds between the switch-off and switch-on procedures.



**2** Press the power switch.



**3** Close the design cover.



#### Result

- ✓ The device initialises again after switching on.
- ✓ The status LED on the orientation light flashes blue.

## **Checking compatibility**

To ensure you can use the Geberit App to its full extent, you will need a smartphone with an up-to-date Android or iOS version. You may need to check the permissions (Bluetooth®, location sharing) and confirm them.

## **Downloading the Geberit Home**

#### app

Download the Geberit Home app free of charge from the respective App-Store:

- **1** Open the App-Store on your smartphone.
- 2 Enter 'Geberit Home' in the search field.✓ The Geberit Home app is displayed.



- **3** Download the app.
  - ✓ The app is downloaded and displayed on your smartphone.

Alternatively, you can scan the respective QR code to download the Geberit Home app:

Android:







## Using the Geberit Home App

The Geberit Home app communicates via a Bluetooth® interface with the Geberit AquaClean shower toilet.



The remote control function of the Geberit AquaClean shower toilet is deactivated while the shower toilet is connected to the Geberit Home App.

A

Please note that your device may not offer remote control or individual functions may not be available. The functions and settings in the Geberit Home app vary depending on the device and region and are marked with (optional) where appropriate.

You can execute the following functions and settings via the Geberit Home app:

- Remote control
  - Use remote control functions
  - Adjust and save personal settings (optional)
- · Device settings
  - Adjust and save basic settings
- Geberit customer service (optional)
  - Contact Geberit customer service
  - Make use of Geberit AquaClean remote maintenance
- · Geberit services (optional)
- Register the device
- Extend warranty services
- · Software update
- Update the firmware
- Step-by-step instructions
  - Clean the spray nozzle and dryer arm (optional)
  - Carry out descaling
  - Replace the ceramic honeycomb filter (optional)

You can access the following information via the Geberit Home app:

- Explanatory films (optional)
- Play function videos
- Play maintenance and cleaning videos
- Troubleshooting
- Display error messages
- User manual
  - Display the user manual

## How to use the device

## **First steps**

When using the device, the following functions should take place.

When you sit down on the WC seat ring,

- the device enables the spray functionality.
- the basic settings are activated automatically.

When you start the shower procedure,

- the anal shower procedure will run for more than 50 seconds or the lady shower procedure will run for more than 30 seconds.
- the shower procedure can be interrupted at any time.
- the shower procedure can be adapted to your personal requirements.
- you can change the basic settings and adapt these to your personal requirements.

When you get up from the WC seat ring,

- the spray functionality deactivates.
- the spray nozzle and Lady shower nozzle are rinsed thoroughly.
- the device is set to economy mode.

## Using the anal shower

#### Prerequisite

- You are sitting down on the WC seat ring.
- Briefly press the <Shower> button on the remote control.



#### Result

✓ The shower procedure starts with the oscillating motion.



You can stop the shower procedure early by pressing the <Shower> button once again.

## Using the Lady shower

The woman's intimate area is a very sensitive zone and requires special and prudent care. The Lady shower must be set to your ergonomic conditions to achieve an optimal cleaning result. The position of the spray nozzle and the spray intensity must be selected so that the shower spray cannot penetrate the vagina.

#### Prerequisite

- You are sitting down on the WC seat ring.
  - Press the <Lady shower> button on the remote control.



#### Result

✓ The shower procedure starts.



You can stop the shower procedure early by pressing the <Lady shower> button once again.

# Switching the oscillating motion of the anal shower on and off

6

The oscillating motion of the spray arm increases the cleaning effect.

The oscillating motion can be switched on and off during the shower procedure by pressing the <oscillating motion> button or by pressing the <forwards> and <backwards> arrow keys at the same time.



# Switching the orientation light off and on

#### Prerequisite

- The device is switched on.
- Press the <Orientation light> button on the remote control.



#### Result

✓ The orientation light goes out/lights up.

## Adjust the procedure to your personal needs

## Setting the spray intensity

#### Prerequisite

- The shower procedure is running.
- Press the <+> button to increase the spray intensity. Press the <-> button to decrease the spray intensity.





#### Result

✓ The shower spray becomes stronger/weaker.



You can set the spray intensity in 5 stages.

#### Setting the spray arm position

Female users should set the spray arm position of the spray functionality to their ergonomic conditions so that it does not compromise the natural protection of the vaginal area.

#### Prerequisite

- The shower procedure is running.
- Press the arrow keys on the remote control to position the spray arm.



#### Result

✓ The spray arm is optimally positioned.



You can set the spray arm position in 5 stages.

## Saving user profiles

Three different user profiles can be stored via the <user profile> buttons on the remote control.

6

User profiles allow you to access your personal settings directly. Select your user profile as soon as you sit down.

- 1 Enter your personal settings.
- 2 Press one of the 3 <user profile> buttons for more than 2 seconds.



✓ The LED on the remote control briefly lights up green.

#### Result

✓ The current settings are saved to this button.

## Calling up user profiles

1

User profiles allow you to access your personal settings directly. Select your user profile as soon as you sit down.

#### Prerequisite

- Personal user profiles are saved to the
   <User profile> buttons. → See "Saving user profiles", page 22.
  - Press the <User profile> button on which your personal settings are stored.



#### Result

- ✓ Your personal user profile is called up.
- The shower process can be started with your personalised settings using the <shower> button.

# Saving a personal user profile in the Geberit Home App

#### Prerequisite

- The current version of the Geberit Home app is installed on your smartphone.
- The Geberit Home app is running.
- You are within the detection range of the shower toilet. User recognition does not have to be activated.
- 1 Enter your personal settings.
- 2 Save your settings in the Geberit Home app.

#### Result

- ✓ Your personal user profile is saved onto your smartphone.
- ✓ The settings apply to all connected shower toilets.

## Overview of the programming options

The device settings can be configured using the back of the remote control. Press any button on the rear side of the remote control to activate the display.



To save the battery, the display deactivates after 30 seconds. The display rebuilds itself regularly, which is visible by means of a flickering.

The following main menus are available:

- [Device settings]
- [Personal settings]
- [Care and maintenance]
- [Help]

#### Device settings main menu

1 Access the [device settings] main menu using the <Home> button on the back of the remote control.



2 Use the <up>/<down> arrow keys to access the next menu item.



- The active menu item is indicated by square brackets.
- **3** Confirm the menu item using the <OK> button.
- **4** Configure your settings.
- 5 Save the settings by pressing the <OK> button.

#### **Device settings menu**



The [auto flush actuation] menu only appears if the optional interface module for external flush actuation is installed.

A

#### **Function settings menu**



The [auto flush actuation] menu only appears if the optional interface module for external flush actuation is installed.

#### Table 1: Function settings - Shower / Lady shower

A

Display in the display / menu	Display in the display / submenu	Setting
Function settings [Shower] Lady shower Orientation light Autom. flush actuation Function settings Shower	Shower [Spray intensity]	[Spray intensity] of the anal shower [Spray intensity] of the Lady shower Spray intensity
[Lady shower] Orientation light Autom. flush actuation	Spray arm position Shower water heating Oscillating spray	Save with OK]
		[Spray arm position] of the anal shower [Spray arm position] of the Lady shower
	Shower Spray intensity [Spray arm position] Shower water heating Oscillating spray	Spray arm position

Display in the display / menu	Display in the display / submenu	Setting
		Shower water temperature
	Shower Spray intensity Spray arm position [Shower water heating] Oscillating spray	Water temperature
		[On] = The oscillating motion of the spray arm is activated. [Off] = The oscillating motion of the spray arm is deactivated.
	Shower Spray intensity Spray arm position Shower water heating [Oscillating spray]	Oscillating spray [On] Off Save with OK

2/2

#### Table 2: Function settings - Orientation light

Display in the display / menu	Display in the display / submenu	Setting
Function settings Shower Lady shower [Orientation light] Autom. flush actuation		<ul> <li>[On] = The orientation light stays on permanently.</li> <li>[Off] = The orientation light is deactivated.</li> <li>[Automatic] = The orientation light switches on when ambient brightness is low, as soon as the brightness falls below the threshold value (light sensor sensitivity).</li> </ul>
	Orientation light [Activation] Colour Brightness	Activation [On] Off Automatic
		Colour setting for the orientation light: white/blue/turquoise/magenta/ orange/yellow/warm white
	Orientation light Activation [Colour] Brightness	Colour [White] Blue Turquoise

Display in the display / menu	Display in the display / submenu	Setting
		[Brightness] of the orientation light
	Orientation light Activation Colour [Brightness]	Brightness

2/2

#### Table 3: Function settings - Automatic flush actuation

Display in the display / menu	Display in the display / submenu	Setting
[Automatic flush actuation] (optional) Function settings Shower Lady shower Orientation light		This menu only appears if the optional interface module for the external flush actuation is installed. [On] = The flush actuates automat- ically once the user has left the user recognition range. [Off] = Automatic flush actuation is
[Autom. flush actuation]		deactivated. [Preflush] = The flush actuates after starting the shower and after leaving the user recognition range.
		Autom. flush actuation [On] Off Preflush Save with OK

## System settings menu



Table 4: System settings - Water hardness

Display in the display / menu	Display in the display / submenu	Setting
System settings [Water hardness] Demo mode Factory settings reset	Water hardness [soft] medium hard Continue with OK	Water hardness soft °fH < 15 °dH < 8 °eH < 11 Save with OK
	Water hardness soft [medium] hard Continue with OK	Water hardness medium           °fH         15 - 25           °dH         8 - 14           °eH         11 - 18           Save with OK
	Water hardness soft medium [hard] Continue with OK	Water hardness hard °fH > 25 °dH > 14 °eH > 18 Save with OK

Table 5: System settings - Demonstration mode

Display in the display / menu	Display in the display / submenu	Setting
System settings Water hardness [Demo mode]		[On] = Demonstration mode is activated. [Off] = Demonstration mode is deactivated.
Factory settings reset		Demo mode [On] Off Save with OK

Table 6:	System	settings -	Factory	settings
----------	--------	------------	---------	----------

Display in the display / menu	Display in the display / submenu	Setting
System settings Water hardness Demo mode [Factory settings reset]	The language is not reset when resetting to factory settings.	[Yes] = The factory setting is applied. [No] = The factory setting is not applied.
	Factory settings reset Reset the device to factory settings now? [Continue with OK]	Factory settings reset [Yes] No Save with OK

## Personal settings main menu

1 Access the [Personal settings] main menu using the <Home> button on the back of the remote control.



2 Use the <up>/<down> arrow keys to access the next menu item.



- ✓ The active menu item is indicated by square brackets.
- **3** Confirm the menu item using the <OK> button.
- 4 Configure your settings.
- **5** Save the settings by pressing the <OK> button.

#### User menu



#### Table 7: Personal settings - User

Display in the display / menu	Display in the display / submenu	Setting
Personal settings [User 1] User 2 User 3	<b>User 1</b> [Shower] Lady shower Continue with OK	→ See "Function settings menu", page 26

## Care and maintenance main menu

**1** Access the [Care and maintenance] main menu using the <Home> button on the back of the remote control.



2 Use the <up>/<down> arrow keys to access the next menu item.



- **3** Confirm the menu item using the <OK> button.
- **4** Configure your settings.
- **5** Save the settings by pressing the <OK> button.

#### Care and maintenance menu



Table 8: Care and maintenance - Descaling

Display in the display / menu	Display in the display / submenu	Setting
Care & maintenance [Descaling]	Descaling WC due for descaling Duration approx. 40 min [Start with OK] Cancel	→ See "Descaling the device",
Care & maintenance [Descaling] Spray nozzle cleaning Continue with OK	Care & maintenance Next descaling in ddd days [Continue with OK]	page 44.

Table 9: Care and maintenance - Cleaning the spray nozzle

Display in the display / menu	Display in the display / submenu	Setting
Care & maintenance		
Descaling		$\rightarrow$ See "Cleaning the spray nozzle
[Spray nozzle cleaning]		via the remote control display",
Continue with OK		page 41.

## Help main menu

2 Use the <up>/<down> arrow keys to access the next menu item. 1 Access the [Help] main menu using the <Home> button on the back of the remote control. Ą  $\widehat{\Omega}$ > < OK 8 Ą ស < OK > 8 ✓ The active menu item is indicated by square brackets. 3 Confirm the menu item using the <OK> Home \* button. Device settings Personal settings 4 Configure your settings. Care & maintenance 5 [Help] Save the settings by pressing the <OK> button.

#### Help menu



#### Table 10:Help - Geberit Home app

Display in the display / menu	Display in the display / submenu	Setting
<b>Help</b> [Geberit Home App] Manuals (PDF) Home page Error message	Geberit Home App [iOS] Android Continue with OK	→ See "Downloading the Geberit Home app", page 16

#### Table 11: Help - Instructions

Display in the display / menu	Display in the display / submenu	Setting
Help Geberit Home App [Manuals (PDF)] Home page Error message	Manuals (PDF) All manuals available on the home page	→ See <u>Homepage</u>

#### Table 12:Help - Homepage

Display in the display / menu	Display in the display / submenu	Setting
Help Geberit Home App Manuals (PDF) [Home page] Error message	Home page For more info on our products, please visit: geberit-aquaclean.com	→ See <u>Homepage</u>

#### Table 13: Help - Error message

Display in the display / menu	Display in the display / submenu	Setting
Help Geberit Home App Manuals (PDF) Home page [Error message]	Error message Perform restart If error occurs again, call Geberit customer service	
	Error message AB0301 Contact your Geberit customer service	→ See <u>Homepage</u>

## **Care Instructions**

You have selected a product with a high-grade surface. Please follow the care instructions below.

The manufacturer does not assume any liability for product damage that arises as a result of incorrect care and handling.

## General cleaning recommendations

Cleaning the shower toilet at the recommended cleaning intervals will ensure that it functions properly. The shower toilet must only be cleaned using suitable cleaning agents and cleaning equipment.  $\rightarrow$  See "Suitable cleaning agents and cleaning equipment", page 37.

Cleaning interval	Cleaning activity
Daily	► Remove water drops with a soft, lint-free cloth to avoid limescale stains.
Weekly	<ul> <li>Clean the WC ceramic appliance with Geberit AquaClean cleaning agent. → See "Care instructions for sanitary ceramic appliances", page 39.</li> <li>Clean all surfaces and corners thoroughly. → See "Cleaning the WC seat and housing", page 40.</li> <li>Test spray nozzle and clean if required. → See "Cleaning the spray nozzle via the remote control display", page 41.</li> <li>Rinse the spray nozzle under running water to remove foreign substances.</li> </ul>

## Automatic water replacement

If the shower toilet has not been used for more than 2 months, the device is rinsed with fresh water after it is switched on. This ensures optimum shower water quality before usage.
# **Targeted disinfection**

Disinfection is only required if there is a definite risk of infection as a result of germs. Otherwise, keep to the recommended cleaning intervals and carry out the specified cleaning activities.  $\rightarrow$  See "General cleaning recommendations".

#### ATTENTION

#### Aggressive disinfectants

Disinfection using aggressive disinfectants can cause surface damage.

- ► Only use alcohol-based disinfectants that are also suitable for hand and skin disinfection.
- ► Observe the safety notes from the manufacturer when handling hazardous substances.

Type of disinfection	Disinfection procedure
	<ul> <li>Moisten all surfaces with disinfectant.</li> </ul>
Wet wipe disinfection	Allow the disinfectant to take effect according to
For use on smooth surfaces that can be rubbed	the manufacturer information.
	Then rub the surfaces with single-use towels.

## Suitable cleaning agents and cleaning equipment

#### ATTENTION

#### Aggressive descaling agents

Unsuitable descaling agents may cause damage to the device.

- ► Only use Geberit AquaClean descaling agents to descale the device.
- ► Refer to the "Descaling the device" section.

#### ATTENTION

#### Aggressive and scouring cleaning agents

Cleaning using aggressive and scouring cleaning agents can cause surface damage.

- ► Use Geberit AquaClean cleaning agents.
- ► Pay attention to the cleaning and care instructions.

Using the Geberit AquaClean cleaning set is recommended, as this set includes a ready-made cleaning agent that is ideal for cleaning all Geberit AquaClean surfaces.

Recommended properties of suitable cleaning agents and cleaning equipment for best cleaning results:

Symbol	Properties of suitable cleaning agents
	Skin-friendly
	Cleaning agents are permitted to have a low acid content, e.g. diluted citric acid
	Low-foaming
	Liquid
	Water-dilutable

Symbol	Suitable cleaning equipment	
	Soft, fine-pored sponges	
	Lint-free, soft cloths which are free of dust	
	Toilet brush	

# Care instructions for smooth surfaces

All smooth surfaces can be cleaned hygienically with water and a mild, liquid cleaning agent that is kind to the skin.



Aggressive and scouring cleaning agents can damage the surface. Only use mild, liquid cleaning agents that are kind to the skin. The Geberit AquaClean cleaning set (art. no. 242.547.00.1) includes a ready-made cleaning agent that is optimal for cleaning all Geberit AquaClean surfaces.

## Care instructions for sanitary ceramic appliances

- Use standard cleaning agents only in compliance with the respective manufacturer's information.
- Ensure that the seat of the ceramic appliance or the WC lid is opened or dismounted during the application time of cleaning agents.
- Only use cleaning agents containing chlorine or ones that are abrasive or scouring in the case of heavy deposits.
- · Never use sharp or pointed objects when cleaning.

Dirt	Care measures	
For daily cleaning	<ul> <li>Use mild liquid cleaning agents and water.</li> <li>Dry the surface with a soft, lint-free cloth.</li> </ul>	
Stubborn stains	<ul> <li>Generally speaking, use cleaning agents suitable for ceramic appliances or a mild scouring liquid.</li> <li>Remove existing limescale deposits using a mild cleaner containing vinegar.</li> <li>Clean the surface with water.</li> <li>Dry the surface with a soft, lint-free cloth.</li> </ul>	
With heavy deposits	<ul> <li>Organic deposits (brown to black in colour):</li> <li>Clean the affected areas with a standard chlorine cleaner. Note the information provided by the cleaning agent manufacturer. The application time of the chlorine cleaner may not exceed 2 h.</li> <li>Clean the surface with water.</li> <li>Dry the surface with a soft, lint-free cloth.</li> <li>Silicate deposits (grey in colour):</li> <li>Moisten a microfibre cloth with standard ceramic glass cleaner.</li> <li>Clean the affected areas with in a circular motion. Silicate deposits are very resistant, which means that several cleaning cycles may be required.</li> <li>Clean the surface with water.</li> <li>Dry the surface with a soft, lint-free cloth.</li> </ul>	

# Care instructions for WC seat

Please note the following when cleaning the WC seat:

- Ensure that the WC seat is opened or dismounted during the application time of cleaning agents.
- Never use cleaning agents that contain chlorine or acid or that are corrosive.
- Never use cleaning agents that are abrasive or may scratch the surface.
- Never use sharp or pointed objects when cleaning.
- Use mild liquid cleaning agents and water.
- Use a soft, lint-free cloth.
- Remove any substances containing solvents immediately.

# Cleaning the WC seat and housing



- 1 Lift the WC seat and remove it from the hinges at an angle of 85°.
  - ✓ The WC seat is very easy to remove at the correct angle.



- 2 Spray the surfaces with Geberit AquaClean cleaning agent.
- **3** Wipe the surfaces with a soft, lint-free, damp cloth.
- 4 Then dry the surfaces with a soft, lint-free cloth.
- 5 Insert the WC seat into the hinges at an angle of 85°.
  - The WC seat must be positioned vertically relative to the WC ceramic appliance.





# Cleaning the spray nozzle via the remote control display

- · For cleaning, use a soft, lint-free cloth.
  - Geberit AquaClean cleaning agent is particularly suitable for all surfaces of the device.
- 1 Launch the [Care and maintenance] main menu using the buttons on the rear side of the remote control.

Home	*
Device settings	
Personal settings	
[Care & maintenance]	
Help	
	_

2 Use the <down> arrow key to select the [Cleaning spray nozzle] menu item and confirm by pressing the <OK> button.



- 3 Follow the instructions on the remote control display.
- 4 Open the WC seat completely.

#### Spray nozzle cleaning

- 1. Open WC seat fully
- 2. Press OK to extend
- the spray arm
- [Continue with OK]

5 Press the <OK> button to extend the shower arm.



✓ The display shows

6

7



Remove the spray nozzle for cleaning and descaling and confirm by pressing the <OK> button.



Spray the spray nozzle with Geberit AquaClean cleaning agent. Then rinse the spray nozzle with water and confirm by pressing the <OK> button.







**12** Cleaning is complete. The display shows

Cleaning completed Spray nozzle and spray arm are clean

[Home with OK]

Confirm by pressing the <OK> button.



# Cleaning the spray nozzle using the buttons on the remote control

- For cleaning, use a soft, lint-free cloth.
- Geberit AquaClean cleaning agent is particularly suitable for all surfaces of the device.
- 1 Open the WC lid.

1

- 2 Lift the WC seat ring.
- **3** Press the <Shower> and <+> buttons at the same time.



✓ The spray arm extends fully.

4 Pull out the spray nozzle for cleaning and descaling.



- 5 Spray the spray nozzle with Geberit AquaClean cleaning agent. Then rinse the spray nozzle with water.
- 6 Replace the spray nozzle if it can no longer be completely cleaned and descaled.

- 7 Dry the spray nozzle carefully before reassembling and re-fitting.
  - ✓ Make sure that the spray nozzle is mounted correctly.



Press the <Shower> button.



✓ The spray arm retracts fully.

#### Result

✓ The cleaning procedure is now complete.

# Descaling the device

Information on descaling:

- During the descaling procedure, you can continue to use the device without the shower toilet functions.
- The descaling procedure lasts up to 40 minutes. During this time, the orientation light flashes orange and you can see the descaling status on the display/smartphone. As soon as the light stops flashing, the spray functionality is ready for operation again.

#### ATTENTION

#### Aggressive descaling agents

Unsuitable descaling agents may cause damage to the device.

- Only use Geberit AquaClean descaling agents to descale the device.
- ► Refer to the "Descaling the device" section.
- The descaling procedure should not be cancelled after adding the descaling agent because it would otherwise be flushed away unused. The display shows [Descaling agent is being rinsed out].

#### Prerequisite

- The status LED on the orientation light flashes blue-red.
- When a button is pressed, the display on the back of the remote control shows
   [Descale WC now] or
   [device is locked! Descaling must be carried out urgently!].
- The spray arm must be fully retracted.
- The WC lid is closed.
- 1 Launch the [Care and maintenance] main menu using the buttons on the rear side of the remote control.

2 Use the <down> arrow key to select the [Care and maintenance] menu item and confirm by pressing the <OK> button.





Use the <down> arrow key to select the [Descaling] menu item and confirm by pressing the <OK> button.

R"



ñ



Remove the plug and confirm by pressing the <OK> button.



Pour a bottle (125 ml) of Geberit AquaClean descaling agent into the filling opening.



Use the <down> arrow key to select the [Next with OK] menu item and confirm by pressing the <OK> button.



✓ The orientation light flashes orange until the descaling procedure is complete.

## **10** Re-insert the plug.

Descaling

[Continue with OK]

Reinsert the plug



- **11** Remove splashes of descaling agent immediately with a damp cloth.
  - ✓ Wait until the device is ready. The display shows

Descaling	5/5
Close the cover	
behind the	
WC seat	70-
[Continue with OK]	~

**12** Close the design cover.

**13** Use the arrow keys to select the [Next with OK] menu item and confirm by pressing the [OK] button.



✓ A status message appears on the display which shows the duration of the descaling procedure.

Descaling	
Decalcification	
has around	
mm	
mins left	

✓ Wait until the descaling process is complete. The display shows



 The orientation light no longer flashes orange.

# Device descaling message

During installation, the device was configured for the local water hardness in accordance with the following table. This adaptation prevents unnecessary descaling procedures and helps protect the environment. Nevertheless, regular descaling of the device is required.

Area	°fH	°dH	°eH
soft	< 15	< 8	< 11
medium	15–25	8–14	11–18
hard	> 25	> 14	> 18

The following table helps you to identify descaling messages and to carry out the necessary fault clearance for each message.

Frequency	Message	Fault clearance
Regular descaling: At least once a	The orientation light LED flashes     blue/red.	► Perform descaling. → See
year	<ul> <li>The display shows [Descale device now].</li> </ul>	"Descaling the device", page 44.
Locked device: Multiple rejected	The orientation light LED flashes blue/red.	A shower procedure is no longer possible without descaling.
descaling requests	<ul> <li>The display shows [Device is locked! Descaling must be carried out urgently!] an.</li> </ul>	<ul> <li>▶ Perform descaling. → See "Descaling the device", page 4</li> </ul>

# Troubleshooting

# Troubleshooting

The table below explains what you need to do in the event of a fault:

- Carry out the steps one after the other until the device is no longer demonstrating any faults or is working as normal again.
- Be sure to follow the steps in order.

Step	Description of problem	Fault clearance
1	The shower toilet is demonstrating a fault or is not working as normal.	<ul> <li>Switch off the device. → See "Switching the device on and off", page 15.</li> <li>Wait 30 seconds.</li> <li>Switch on the device. → See "Switching the device on and off", page 15.</li> </ul>
2	Step 1 has been carried out. The shower toilet continues to demon- strate a fault or still does not work as normal.	<ul> <li>► Check the status LED on the orientation light.</li> <li>→ See "Status LEDs on the orientation light and on the remote control", page 14.</li> </ul>
3	Steps 1 and 2 have been carried out. The shower toilet continues to demon- strate a fault or still does not work as normal.	Check the problem descriptions in the faults table and carry out the relevant fault clearance as required. → See "The shower toilet is not functioning", page 49 and "Other functional errors", page 50.
4	Steps 1 to 3 have been carried out. The shower toilet continues to demon- strate a fault or still does not work as normal.	<ul> <li>Contact customer service.</li> </ul>

# The shower toilet is not functioning

The following table will help you with troubleshooting if the shower toilet is without function.

# DANGER

#### Electric shock

Incorrect maintenance work or troubleshooting can lead to serious injury or death.

- In case of malfunctions, the device must immediately be switched off at the power switch and the customer service must be contacted.
- Only trained electrically skilled persons are permitted to perform electrical installations on the device.
- ► Only trained professionals are permitted to perform retrofitting on the device.

6

The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the buttons on the cistern.

6

If the device is defective, switch it off using the power switch.

Step	Description of problem	Fault clearance
1	The shower toilet and the status LED are without function.	<ul> <li>Switch the device off and on again. → See "Switching the device on and off", page 15.</li> <li>Result</li> <li>✓ The device re-initialises.</li> </ul>
2	The fuse or residual-current device in the electrical distributor trips once.	<ul> <li>▶ Replace or reset the fuse in the electrical distributor.</li> <li>▶ Reset the residual-current device in the electrical distributor.</li> <li>■ Result</li> <li>✓ The device re-initialises after being switched on. Using the device does not trip any fuses or residual-current devices.</li> </ul>
3	The fuse or residual-current device in the electrical distributor trips repeatedly when the device is used.	<ul> <li>▶ Disconnect the mains plug (if available).</li> <li>▶ Replace or reset the fuse or residual-current device in the electrical distributor.</li> <li>▶ Contact customer service.</li> </ul> Result <ul> <li>✓ The device is defective.</li> </ul>
4	The product has an unknown technical defect.	<ul> <li>Trip the fuse or residual-current device in the electrical distributor.</li> <li>Disconnect the mains plug (if available).</li> <li>Contact customer service.</li> <li>Have the power supply tested by a skilled person.</li> </ul>

# Other functional errors

The following table will help you with troubleshooting if individual functions of the shower toilet have failed.



1

The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the buttons on the cistern.

If the device is defective, switch it off using the power switch.

Description of problem	Cause	Fault clearance
The status LED flashes red.	Malfunction described in error message has occurred	<ul> <li>Note the number of the error message on the display of the remote control and inform customer service.</li> </ul>
The spray arm is not functioning correctly.	Malfunction has occurred	<ul> <li>Switch off the shower toilet at the power switch for 30 seconds.</li> <li>Switch on the shower toilet at the power switch.</li> </ul>
		<ul><li>Result</li><li>✓ The device initialises again after switching on.</li></ul>
The cleaning effect of the shower has weakened.	Spray nozzles clogged or defective	<ul> <li>► Clean or replace the spray nozzles.</li> <li>► → See "Descaling the device", page 44.</li> </ul>
When using the shower function, the shower toilet no longer reaches the usual temperature.	Shower toilet dirty	<ul> <li>→ See "Descaling the device", page 44.</li> <li>Switch off the shower toilet at the power switch for 30 seconds.</li> </ul>
		<ul><li>Result</li><li>✓ The device initialises again after switching on.</li></ul>

# Troubleshooting for the remote control

The following table will help you with troubleshooting if:

- The remote control is not functioning.
- It is not possible to control the shower toilet with the remote control.



The remote control is inactive while the Geberit Home App is in use.

6

If the device is defective, switch it off using the power switch.

Step	Description of problem	Fault clearance
	The remote control display shows [Kein	▶ Reassign the remote control. → See "Re-assign remote control", page 52.
	Signal] when buttons are pressed.	Result
		✓ The display shows [Gerät verbunden].
2	The shower toilet cannot be controlled via the remote control and the display shows no information. The remote control has been re-assigned.	<ul> <li>▶ Replace the battery (type CR2032). → See "Replacing the remote control battery", page 52.</li> <li>▶ Reassign the remote control. → See "Re-assign remote control", page 52.</li> </ul>
3	The battery has been replaced and the remote control has been re-assigned. The remote control display still remains unresponsive when buttons are pushed.	► Contact customer service.
		Result
		✓ The remote control is defective.
4	The remote control display is set to a language that cannot be read.	<ul> <li>▶ Restoring remote control to factory settings. Press the <home> and <care and="" maintenance=""> preset buttons simultaneously for 5 seconds.</care></home></li> <li>▶ Reassign the remote control. → See "Re-assign remote control", page 52.</li> </ul>

# Replacing the remote control battery

#### Prerequisite

- During the entire procedure, the remote control must be located in the reception range of the shower toilet.
- **1** Remove the dead batteries. Dispose of the dead batteries in the correct way.





Insert a new CR2032 battery.





# **Re-assign remote control**

Switch the device on and, at the same time, press the <+> button on the remote control for approx. 20 seconds until [Connection established] appears Connection on the display.





## Geberit Group and sustainability

As the European market leader in the sanitary industry, Geberit stands for water saving, resource efficiency and sustainable building. The Group has proven for decades that long-term business success is compatible with environmentally friendly actions and social policies. A company management geared to sustainability helps to save costs while minimizing risks at the same time. Geberit aims to act as a role model and set standards for its customers, suppliers and other partners. This means creating water-saving and sustainable products, using safe, environmentally friendly and resource-efficient production practices, engaging in purchasing and logistics activities with high environmental and ethical standards, and offering excellent working conditions for more than 12 000 dedicated and highly qualified employees worldwide. One way in which the company is showing its awareness of social responsibility is by participating in water relief projects around the world.

### Ecodesign – ecobalance

The basis for sustainable products is formed by a systematic innovation process in which product materials and functional principles are chosen that are as environmentally friendly as possible, risks are minimised and a high degree of resource efficiency is strived for. We can supply a detailed ecobalance for this product upon request.

# Tips for reducing the ecological footprint

This product was developed with the utmost care, also with regard to the consumption of energy, water and resources (see also technical data). You can reduce the ecological footprint of the product by observing the following recommendations:

- · Switch off the device when you go on holiday.
- Interrupt the spray functionality manually in order to save hot water.
- Use small amounts of paper for drying.
- Switch off the heating function of the water heater when you do not need warm shower water.
- Use environmentally friendly cleaning agents.
- · Carry out regular maintenance on the device and handle it with care in order to extend the service life.
- Return defective devices to Geberit or a designated partner for appropriate disposal.

# Disposal

# Disposal of waste electrical and electronic equipment



The symbol of the crossed-out wheeled bin means that waste electrical and electronic equipment (WEEE) must be disposed of separately and not with other non-recyclable waste. End users are legally obliged to return old equipment to public waste disposal authorities, distributors, or Geberit for proper disposal. Many distributors of electrical and electronic equipment are obliged to take back WEEE free of charge. Contact the responsible sales or service company to return the WEEE to Geberit.

Used batteries and accumulators that are not enclosed within the old equipment, as well as lamps that can be removed from the old equipment in a non-destructive manner, must be separated from the old equipment before being handed over to a disposal point.

If personal data is stored on the old equipment, end users themselves are responsible for deleting it before handing it over to a disposal point.

# End user warranty

### End user warranty

The following end user warranty ('warranty') is provided in addition to – and does not affect – your contractual partner's liability for defective products. The rights resulting from the statutory liability for defective products can be claimed free of charge and independently of this warranty. They are not restricted by this warranty.

This warranty only applies to permanently installed Geberit AquaClean products identified by a Geberit serial number ('product').

The warranty is only granted if the product has been installed in certain countries. A list of these countries can be found on the last page of the user manual ('list'). The warranty is provided by the Geberit company responsible for the country in which the product was installed ('Geberit'). The contact information and web address of Geberit can be found on the list.

 Geberit warrants to the end user that the product is free from material defects and manufacturing faults. The warranty is valid for a period of two years, calculated from the installation date of the product at the end customer's site. The end customer may extend the warranty by a further year to a total of three years if, within 90 days of the installation date, they either complete and return the warranty card enclosed with the product to Geberit, or complete and submit the warranty form on the Geberit website (hereinafter referred to collectively as the 'warranty period').

Warranty scope:

- a) Within the first two years of the warranty period, a customer service representative authorised by Geberit shall rectify any material defects or manufacturing faults free of charge by repairing or replacing the defective parts.
- b) In the third year of the warranty period, Geberit shall supply replacements for defective parts free of charge to the customer service representative authorised by Geberit and contracted by the end user to repair the product.
- 2. The end user shall not be entitled to assert more extensive claims against Geberit on the basis of this warranty.
- 3. Claims can only be made under the warranty if:
  - a) The product has been installed and put into operation by an installation company or by a customer service representative authorised by Geberit. End customers may contact Geberit for an overview of the customer service representatives authorised by Geberit.
  - b) No modifications have been made to the product; in particular, no parts have been removed, replaced or added.
  - c) The product defect has not been caused by improper installation or use, nor can it be attributed to inadequate care or maintenance.
- 4. To assert rights under this warranty, Geberit must be notified either verbally or in writing via the contact information provided in the list or on the Geberit website, and proof of purchase showing the product description and the installation date must be furnished. The message must include the following information as a minimum:
  - a) Name, address and email address of the customer who purchased the product; company name and phone number optional
  - b) Model and serial number of the product
  - c) Details of the product material defects or manufacturing faults
- 5. This warranty is exclusively subject to the law of the country in which the product was installed. The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded. If the customer is a tradesperson, a legal entity under public law or a special fund under public law, the place of jurisdiction for all disputes arising from contractual relationships between the customer and the provider shall be the registered office of Geberit.

# **Technical data and conformity**

# Technical data

Nominal voltage	230 V AC
Mains frequency	50 Hz
Frequency range	2400-2483.5 MHz
Maximum output power	0 dBm
Power consumption	1850 W
Power consumption standby	≤ 0.5 W
Protection degree	IPX4
Protection class	1
Wireless technology	Bluetooth® Low Energy <sup>1)</sup>
Mains connection	Mains connection via system plug with flexible three- wire sheathed cable
Spray time	30–50 s
Number of shower pressure settings, shower spray	5
Water temperature	34–40 °C
Operating temperature	5–40 °C
	50–1000 kPa
Flow pressure	0.5–10 bar
Minimum flow processo	50 kPa
Minimum flow pressure	0.5 bar
Calculated flow rate	0.03 l/s
Maximum load, WC seat	150 kg

<sup>1)</sup> The Bluetooth® brand and its logos are the property of Bluetooth SIG, Inc. and are used under license by Geberit.

# Simplified EU Declaration of Conformity

Geberit International AG hereby declares that the radio equipment type Geberit AquaClean Sela is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following Internet address: <u>https://doc.geberit.com/968859000.pdf</u>.

# Simplified UK Declaration of Conformity

Hereby, Geberit International AG declares that the radio equipment type AquaClean Sela wall-hung WC is in compliance with the Radio Equipment Regulations 2017.

The full text of the UK declaration of conformity is available at the following Internet address: <u>https://doc.geberit.com/970819000.pdf</u>

# Contact

#### Headquarters

#### (CH / LI)

Geberit Vertriebs AG Schachenstrasse 77 8645 Jona Schweiz / Suisse / Svizzera T +41 848 882 982 service.ch@geberit.com www.geberit-aquaclean.ch www.geberit.ch

#### Europe

#### (AT)

Geberit Vertriebs GmbH & Co. KG Gebertstrasse 1 3140 Pottenbrunn / St. Pölten Oesterreich T +43 2742 401-500 aquaclean.at@geberit.com www.geberit-aquaclean.at www.geberit.at

#### (BE)

Geberit nv/sa Ossegemstraat 24 1860 Meise België / Belgique T +32 2 252 01 11 aquaclean.be@geberit.com www.geberit-aquaclean.be www.geberit.be

#### (BG)

Юнитрейд Интернешънъл ЕООД бул. "Черни връх" 161-А 1407 София България Т +359 2 968 11 11 F +359 2 968 10 01 unitrade@unitrade-bg.com www.unitrade-bg.com

#### (CZ)

Geberit spol. s r.o. Sokolovská 2408/222 190 00 Praha 9 Česká Republika T +420 284 689 670 sekretariat.cz@geberit.com www.geberit-aquaclean.cz www.geberit.cz

#### (DE)

Geberit Vertriebs GmbH Kundendienst/Servicestelle Theuerbachstrasse 1 88630 Pfullendorf Deutschland T +49 75 52 934 10 11 service.de@geberit.com www.geberit-aquaclean.de www.geberit.de

#### (DK)

Geberit A/S Lægårdsvej 26 8520 Lystrup Danmark T +45 86 74 10 86 F +45 86 74 10 98 service.dk@geberit.com www.geberit-aquaclean.dk

#### (ES / AD / GI)

Geberit S.A.U. Plaza Europa, 2-4, 6ª planta 08902 L'Hospitalet del Llobregat (Barcelona) España T +34 900 23 24 25 info.iberia@geberit.com www.geberit.es

#### (FI)

Geberit Oy Lumijälki 2 01740 Vantaa Suomi T +358 (0)10 662 302 asiakaspalvelu@geberit.com www.geberit.fi

#### (FR / MC)

Geberit s.a.r.l ZA du Bois Gasseau - CS40252 Samoreau 77215 Avon Cedex France T +33 1 60 71 66 61 service.technique@geberit.com www.geberit-aquaclean.fr www.geberit.fr

#### (GB / IE)

Geberit Sales Ltd. Geberit House Edgehill Drive Warwick CV34 6NH UK T +44 1926 516 800 T +44 1926 400 101 Eire T +44 1622 717 811 aquaclean.uk@geberit.com www.geberit-aquaclean.co.uk

#### (GR)

Geberit Greece S.M.P.C 572 Vouliagmenis Avenue 16452 Argyroupoli Athens Hellas sales.gr@geberit.com www.geberit.gr

#### (HR / BA)

Geberit prodaja d.o.o., Ruše Podružnica Zagreb Samoborska cesta 218 10090 Zagreb Hrvatska T +385 1 3867 800 service.hr@geberit.com www.geberit.hr

#### (HU)

Geberit Kft. 1117 Budapest Alíz utca 4. Magyarország T +36 1 204 4187 service.hu@geberit.com www.geberit.hu

#### (IT)

Geberit Marketing e Distribuzione SA Via Gerre 4 6928 Manno Svizzera T +41 91 611 92 92 F +41 91 611 93 93 aquaclean.it@geberit.com www.geberit-aquaclean.it www.geberit.it

#### (LU)

Geberit Luxembourg 5, rue Jules Ferry 4368 Belval (Sanem) Luxembourg T +352 54 52 26 F +352 54 54 91 service.lu@geberit.com www.geberit.lu

#### (NL)

Geberit B.V. Fultonbaan 15 3439 NE Nieuwegein Nederland T +31 (0)3060 57700 F +31 (0)3060 53392 service.nl@geberit.com www.geberit-aquaclean.nl www.geberit.nl

#### (NO)

Geberit AS Luhrtoppen 2 1470 Lørenskog Norge T +47 67 97 82 00 gacservice.no@geberit.com www.geberit-aquaclean.no www.geberit.no

#### (PL)

Geberit Sp. z o.o. ul. Postępu 1 02-676 Warszawa T +48 22 376 01 01 lub T +48 801 17 17 17 info.pl@geberit.com www.geberit-aquaclean.pl www.geberit.pl

#### (PT)

Geberit Tecnologia Sanitária, S.A Rua Cupertino de Miranda, nº 12-2º A 1600-485 Lisboa Portugal T 800 25 26 27 info.iberia@geberit.com www.geberit.pt

#### (RO)

Geberit S.R.L Strada Izvor, Nr. 80, Et. 9 Sector 5, Bucuresti România T +40 21 330 30 80 info.ro@geberit.com www.geberit.ro

#### (RS / MK / ME)

Geberit prodaja d.o.o. Predstavništvo za Srbiju Crnu Goru i Severnu Makedoniju Vojvode Skopljanca 24 RS -11000 Beograd Serbija T + 381 11 30 96 430 service.rs@geberit.com www.geberit.rs

#### (SE / IS)

Geberit AB Folketshusgatan 1 Box 140 295 31 Bromölla Sverige T +46 456 480 00 aftersales.se@geberit.com www.geberit-aquaclean.se www.geberit.se

#### (SI / AL)

Geberit prodaja, d.o.o. Bezena 55 A 2342 Ruše Slovenija T +386 1 586 22 00 service.si@geberit.com www.geberit.si

#### (SK)

Geberit Slovensko s.r.o. Karadžičova 10 821 08 Bratislava 2 Slovensko T +421 2 49 20 30 71 sekretariat.sk@geberit.com www.geberit.sk

#### (TR)

Geberit Tesisat Sistemleri Tic Ltd. Şti. İçerenköy Mah. Engin Sok. No: 10 34752 Ataşehir-İstanbul Türkiye T +90 216 340 82 73 F +90 216 340 82 79 service.tr@geberit.com geberit.com.tr

### Africa and Middle East

#### (AE / BH / KW / OM / QA / SA)

Geberit International Sales AG Dubai Branch B702-B705 Building No. 1 Dubai Design District AE-PO Box 282317 Dubai United Arab Emirates T +971 4 204 5477 F +971 4 204 5497 sales.gulf@geberit.com www.geberit.ae

#### (IL)

Geberit Israel LTD (North) Barkat 4 Industrial Park Caesarea 3079897 Israel T +972 4 6907207 isro@geberit.com www.geberit.co.il

#### (ZA)

Geberit Southern Africa (Pty.) Ltd. 6 Meadowview Lane, Meadowview Business Estate, Longmeadow, Linbro Park Johannesburg South Africa T +27 11 444 5070 F +27 11 444 5992 service.za@geberit.com www.geberit.co.za

#### Asia

#### (CN)

吉博力(上海)贸易有限公司 地址: 上海市嘉定区南翔高科 技园区惠平路1515 号 邮编: 201802 People's Republic of China

#### (CN)

Geberit (Shanghai) Trading Co., Ltd. Nanxiang Hi-Tech, Jiading District,Shanghai Nr. 1515, Huiping Road, Technology park Zipcode 201802 People's Republic of China T +86 21 61853188 Hotline 400-920-1100 www.geberit.com.cn

#### (SG / TH / JP / PH / KR / VN / KH / MY / TW / ID / HK / MO)

Geberit South East Asia Pte Ltd 8 Kallang Avenue, #17-09, Aperia Tower 1 Singapore 339509 Singapore T +65 6250 4011 sales.sg@geberit.com www.geberit.com.sg

#### **Other countries**

#### (GE / AZ / IQ / UZ)

Geberit Tesisat Sistemleri Tic Ltd. Şti. İçerenköy Mah. Engin Sok. No: 10 34752 Ataşehir-İstanbul Türkiye T +90 216 340 82 73 F +90 216 340 82 79 service.tr@geberit.com geberit.com.tr

#### (GISA / GR / EG / NG / KE / MA / UA)

Geberit International Sales Neue Jonastrasse 59 8640 Rappenswil Schweiz T +41 848 882 982 T +41 55 221 62 00 sales@geberit.com www.geberit-global.com.ch



Geberit International AG Schachenstrasse 77, CH-8645 Jona documentation@geberit.com www.geberit.com