

V-Care

- TR V-Care Akıllı Klozet Kullanım Kılavuzu
- EN V-Care Smart Toilet User Manual
- DE V-Care Smart Toilet-Benutzerhandbuch
- FR Manuel d'utilisation des toilettes intelligentes V-Care
- IT Manuale utente della toilette intelligente V-Care
- RU Руководство пользователя умного туалета V-Care

VitrA

Dear Customers

Thank you for purchasing V-Care.

V-Care will bring a new standard to your bathrooms with its design, comfort and improved personal hygiene with refreshing water cleaning.

This manual will help you with proper use of the product and in case you have any further questions.

V-Care has been produced and developed according to European and global safety standards. However, in order to ensure correct usage and personal safety, we ask you to read the following manual carefully before your initial usage. Please keep this manual and product warranty safe for further usage.

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Safety instructions

Please follow these instructions as it provides guidelines for the safe and accurate use of the product and prevents unpredicted danger or damage.

Safety Instructions are divided as follows depending on the severity of anticipated danger, damage, and the urgency of danger.



Fatal or severe injury
from improper handling



Always Execute



Injury from improper handling



Do not install in
humidplaces. It may
cause fire
or electrocution.



Never disassemble

Product overview

- 1.** V-Care , the new generation of smart toilet from VitrA. Combines the functionality of a toilet and the cleaning properties of a bidet while offering an impressive WC design and increased comfort.
- 2.** A premium touch remote control: V-Care comes with remote control, which allows the user to operate all available functions with a touch.
- 3.** Different washing options: oscillating and pulsating washing options for even more thorough cleaning effect.
- 4.** Seat / Water Temperature Adjustment: For cold winter days V-Care offers seat and water temperature adjustment for more comfortable usage.
- 5.** Soft open/close seat & cover: V-Care is equipped with soft-close damper system that allows the seat and cover to open and close softly.
- 6.** Stainless steel, self cleaning nozzle: V-Care is equipped with stainless steel nozzle to provide the users with more sanitary washing experience. The nozzle cleans itself before and after usage to provide more sanitary environment.
- 7.** Drying Options: For more comfortable usage V-Care offers drying function and also drying temperature adjustment after washing
- 8.** Sensor operated seat & cover: The seat and cover opens/closes automatically as the sensor detects the presence and/or absence of the user. The user may use the remote control to open and/or close the seat and cover.
- 9.** Auto deodorization / Odor absorption: The deodorizer automatically activates as soon as the user sits on the seat to minimize odor.
- 10.** Self diagnosis: Performs self diagnosis and warns the user in case of malfunction with flashing LEDs.
- 11.** Descaling: V-Care is equipped with descaling to get rid of unwanted calcium build-up periodically.
- 12.** Silent mode: The silent mode switches off the audible key sound during normal operation of the control.
- 13.** An ambiance light is available for users comfort in the dark.



WARNING

1. When installing the product in humid places such as bathrooms, make sure to install a ventilation fan or otherwise, make sure the air is well circulated (this is to prevent the risk of fire or electrocution).
2. Make sure the electrical infrastructure has a properly working ground connection.
3. Do not connect or disconnect electric connector with wet hands (there is a risk of electrocution).
4. Disconnect electricity when cleaning (there is a risk of electrocution).
5. When assembling the water proof connector to the service wire within the wall, make sure that the grounding wire is properly connected before connecting the live and neutral wires (Inability to do so may cause product damage and/or electrocution).
6. Allow disconnection of the appliance after installation, by accessible plug or a switch in the fixed wiring, the disconnection must be incorporated in the fixed wiring in accordance with the wiring rules)
7. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.



- Do not pull the water proof connector by force.

Damaged cords and/or connector can cause electric leakage or fire.



- Make sure that the cords and connectors are not damaged before use.

Damaged plugs can cause electrocution or fire. Please consult the venton regarding repair of cords and plugs.



- Do not connect or disconnect the water proof connector with wet hands.

Touching water proof connector with wet hands may cause electrocution.



- When discovering any abnormality such as strange smells or noises, disconnect the water proof connector.

After checking that there is no smoke coming from the product, call the service center for repair.



- Do not spray water or detergent on the product and avoid using in humid areas.

This may cause fire or electrocution.

**WARNING**

Disregarding these precautions may result in death or severe injury.



- Do not use product when any part of it is damaged.

This may lead to injury caused by electrocution.



- Do not block the dryer and/or deodorization outlet.

This can cause fire, breakdown and noise.



- For safety reasons, disconnect the product from all electricity when cleaning.

Inability to do so may cause fire, breakdown, and electrocution.



- Do not stand on the product or apply any unnecessary force on the product.









This can cause injury or breakdowns.



- Always use a Power wire that has a ground line.

**CAUTION**

Disregarding these precautions may result in injury or physical damage.

-  - **Do not connect the product to anything other than the tap water supply.**
Inability to do so may cause cystitis or dermatitis. It can also cause malfunction due to pipe blockage.
-  - **Do not apply excessive force on the toilet seat cover.**
It can cause damage to the seat cover causing injury.
-  - **Do not excessively pull on the water supply hose.**
This can cause water leakage.
-  - **Be careful not to get your fingers caught when opening and closing the seat and cover.**
-  - **Be careful not to wet the nozzle or air outlets with urine.**
This may cause an unpleasant smell or malfunction.
-  - **When moving the product, do not hold the product by the seat or the cover.**
Holding by the seat or cover alone can cause them to fall off causing injury.
-  - If there is a power failure during the cycle after the descaling process is started, repeat the descaling process without adding the descaling fluid when the power failure is removed.
-  - **The remote control is working with RF signal. The working signal frequency is 433.91 MHz \pm 30KHz.**



PROPER USE

Following these precautions may help you prolong the product's life span and save energy.



- **Set the air and seat temperature to lower levels during hot weather.**
This may help you save electricity.



- **Do not expose the product directly to the sun light.**
This may cause discoloration or make the toilet seat temperature to be uneven.



- **Keep the product away from flammable substances such as cigarettes.**
This may cause a fire.



- **Use diluted kitchen detergent when cleaning. Do not use the following substances (Toilet detergent, house detergents, benzene, thinner and powder detergent, nylon scrubber etc).**
This can cause the plastic to break and cause injury.



- **Do not put your finger or any other objects in the air outlets.**
This can cause burns or electrocution.



- **Do not flush down objects that can cause blockage such as newspapers, papers, diapers or sanitary towels.**
Items such as combs, toothbrushes, pencils will cause blockage inside. Therefore, if these are dropped, pull them out before flushing.



- **Do not connect the product to industrial water supply.**
This can cause skin inflammation.



- **Do not disassemble, repair or remodel.**
This can cause a fire or electrocution. This will also void your warranty.



- **Be careful not to wet the product and the water proof connector with water, detergent or urine.**
This can cause a fire or electrocution.



- **Disconnect the water proof connector when cleaning.**
Inability to do so could cause fire or electrocution.



- **It is recommended to use toilet paper before using dryer.**
Recommended for complete cleaning and shorter drying times.



PROPER USE

Following these precautions may help you prolong the product's life span and save energy.



- It is recommended to turn off the auto open-close seat feature for users who keep pets in residence.

Avoiding to risk of miscomfort of pets.



- Remote control must be treated gently and not to be used with sharp nails.

This can cause scratches on the remote control.



- Remote control starts blinking in case of low battery. Please replace all the batteries.

Inability to do so could lead malfunction of remote control.



- It is recommended to press the flush button before using dryer.

Prevent to spread of bad odor

Safety Precautions

When the product fails, please do not continue to use it;

Such as the product is abnormally hot;

the product emits smoke;

there is abnormal sound and odor;

the product has cracks or damage;

the toilet is blocked, etc.;

Consequences of continued use may cause electric shock, injury, fire or indoor water leakage.



Do not use banana oil, gasoline, decontamination powder, nylon brushes and other (non-neutral) cleaning agents to clean the toilet cover, toilet seat and other plastic parts. Otherwise, chemical reactions or cracks may occur, damaging the product and causing personal injury.



Do not plug or unplug the power plug with wet hands, which may cause electric shock or fire.



Do not touch the power plug when there is thunder and lightning crashing, which may cause electric shock.



Do not use other power sources, and the load of the socket should not be too large. Otherwise, the product may cause fire due to overheating.



Do not splash detergent, water, cleaning agent or urine on the toilet and power plug, it may cause electric shock or fire.



Do not disassemble or repair this product by yourself (it must be repaired by professional maintenance personnel), otherwise it may cause damage to the product.



Do not handle or damage the power cord plug and power cord;

If the power plug and power cord are damaged, they must be replaced by the manufacturer, to avoid danger its maintenance department or other professionals in similar departments .

Otherwise, short circuit, electric shock, fire and other risks may be caused.



Lighted cigarettes and other combustibles cannot be put into the toilet, and a heater should not be placed next to the product.

Safety Precautions



In the same room where this product is installed, it is necessary to install a water inlet valve angle valve switch at an accessible position for emergency situations, which can cut off the water circuit of this product without the aid of tools; otherwise, the unexpected failure of this product may cause loss of users.



If the product has not been used for a long time, please close the angle valve of the water inlet valve, and use the water release button to drain the water from product and cut off the power supply. When using it again, please pass the water before using the product to prevent the water in the pipeline of the product from deteriorating and causing skin diseases.



When the temperature outside is lower than 0°C, please close the water inlet angle valve and empty the water in the water inlet pipe and accessories in order to prevent the water inlet pipe or external filter and other accessories from being damaged due to freezing. If the product pipe has been frozen, please raise the room temperature and wait for the ice in the pipe to melt before using it. Otherwise, the product may not be used normally.



When using this product in the bathroom, please install ventilation equipment to make the air flow in the bathroom smooth and keep the bathroom dry. This product is an electrical product, so please do not install it in a place that is prone to high humidity and is easily splashed by water, which may cause electric shock or fire.



Before cleaning this product, be sure to disconnect the power plug. Do not wash the product directly with water, otherwise it may cause electric shock or fire.



Please place the product in the shade, do not directly expose it to the sun, otherwise the product will fade or the surface of the product will be burned by the sun due to unstable temperature.



Do not use industrial water, waste water, sea water, reclaimed water and other sewage, otherwise it may cause skin inflammation and other problems.



Persons (including children) with impairments in physical, perceptual, intellectual abilities or lack of experience and common sense must use this product under the guidance or supervision of others¹ otherwise it may cause electric shock, personal injury or fire.

Safety Precautions



Please pay attention to the installation position of the power wiring socket. The power socket needs to be a waterproof socket or waterproof treatment. The installation position of the power socket must be more than 0.5m away from the floor, and away from the shower, bathtub and other items with water, otherwise it may cause leakage.



When installing this product, please remove the old hose assembly owned by the user, and use the new hose assembly with this product for installation. Do not reuse the old hose assembly to avoid related safety problems.

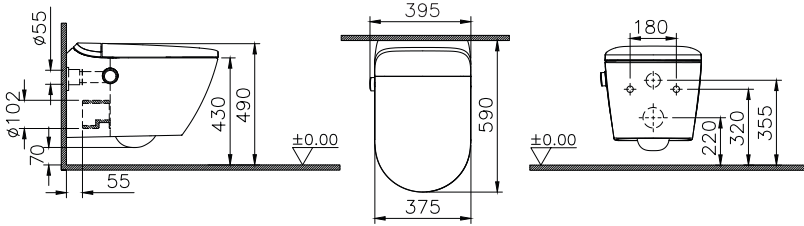


The grounding wire of this product must conform to the specified construction method, and the tertiary grounding structure must be grounded. Otherwise it is forbidden to use the product.

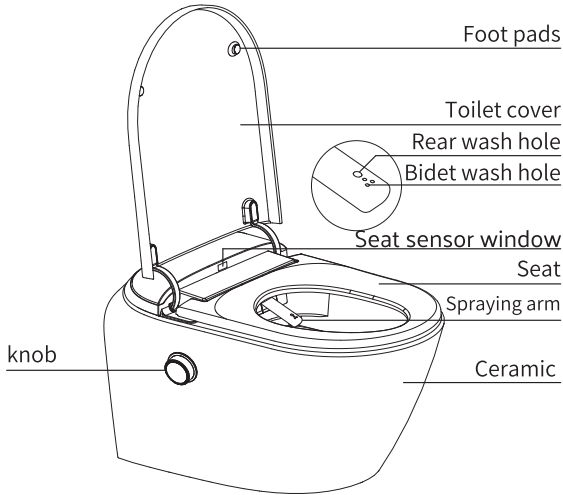
Product properties and accessories

Product Size

Unit: mm



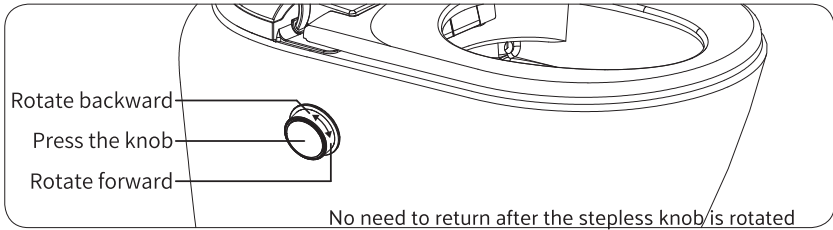
Part Name



Spare Parts List



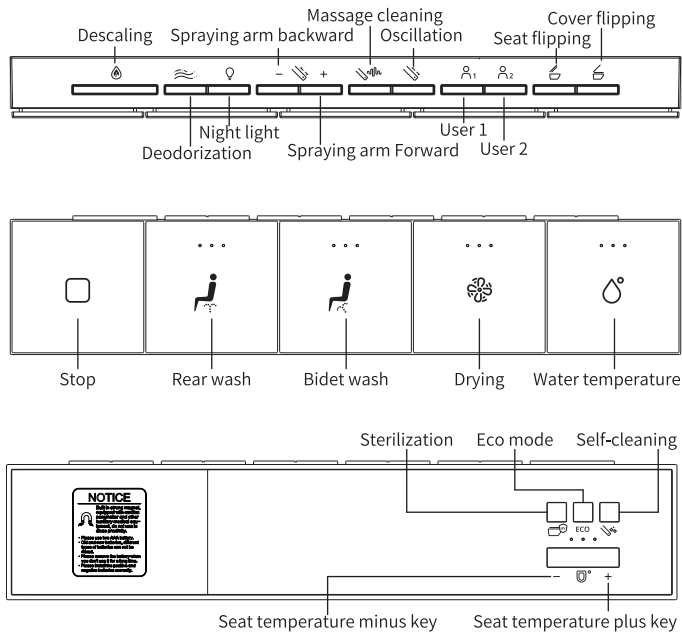
Description of Knob Function



In the seated state (The light is always bright white):

1. Rotate the knob forward to activate the Bidet Wash function, and rotate the knob backward to activate the Rear Wash function.
2. Under the the function of Bidet Wash, Rear Wash or Drying, short press the knob to stop Bidet Wash, Rear Wash or Drying.
3. Long press the knob for about 3 seconds to start drying.
4. Long press the knob for more than 10 seconds to turn on or off the remote control function, during which the drying is turned on normal phenomena.
5. In the state of Bidet Wash or Rear Wash, rotate the knob forward or backward, and the nozzle moves forward or backward.
6. In the Drying state, rotate the knob forward to increase the air temperature, and rotate the knob backward to decrease the air temperature.

Remote Control Panel



Code matching (Step1):

In the non-seated state 5s press to knob, product enters to code match mode with beep sound



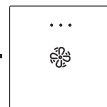
Press and hold
for 5 seconds

Code matching (Step2):

Long press the combination key of lady wash + drying for matching the product.



+



Long press
and hold

Tip: When product will have a long "beep" sound, which means enter into code matching mode, the available matching period is 1 min.

When match successful, or out of time period (1 min), the product will have two short "beep" sound for reminding

Rear wash: Press the rear wash button and the nozzle extends, and then the rear wash starts.

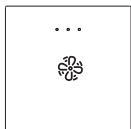


Bidet wash: Press the bidet wash button and the nozzle will extend, and then the bidet wash starts.

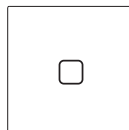


Remote Control Instructions

Drying: Press the drying button to start drying.



Stop: Press the "Stop" button to stop the current function.



Deodorization: When seated, the deodorization function starts. When the user leaves the seat, the deodorization function is turned off (press the "Deodorization" button to turn on or off the seated deodorization function).



Massage cleaning: In the state of rear wash or bidet wash, press the "Massage Cleaning" button on the remote control for the first time to start intermittent massage, and press the "Massage Cleaning" button again to start continuous massage, and finally press the "Massage Cleaning" button to close the massage cleaning.



Oscillation: In the state of rear wash or bidet wash, press the "Oscillation" button to turn on or off oscillation function. In the state of oscillation, press the "Spray arm forward" or "Spray arm backward" button to adjust the position.



Self-cleaning function: Press the "Self-cleaning" button, the spray arm can be retracted back and forth, and clean it self.

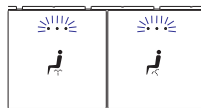


Long press and hold "Stop + Self-cleaning" to Turn on manual cleaning function (Nozzle out), Press Stop button or in seated state to return the Nozzle inside.

Ceramic sterilization: In the off-seat state and the cover is closed, press the "Sterilization" button, the ultraviolet sterilization function is turned on (The knob light and the night light are both blue) and lasts for 10 minutes. When the cover is opened, the sterilization stops. When the cover is closed, sterilization continues. The duration is not reset.



Water volume adjustment: During Rear/Bidet washing, each time you press the "rear" or "bidet" button to adjust the washing water volume accordingly, 3 levels can be adjusted ,default setting in level 2.



Remote Control Instructions

Seat temperature adjustment: Every time you press the "seat temperature plus key", the seat temperature increases by one level. Every time you press the "seat temperature minus key", the seat temperature decreases by one level, and the three levels of addition and subtraction can be adjusted and turned off, and the corresponding gear indicator lights up separately.



Air temperature adjustment: Press the "dry" button to start drying. In the drying state, every time you press the button, the air temperature will be adjusted by one level, and 3 levels will be cyclically adjustable and closed.



Water temperature adjustment: During Rear/Bidet washing, each time you press the "water temperature" button, the water temperature is adjusted by one level, 3 levels can be cyclically adjusted and closed (long press the "water temperature" button to close), default setting in level 2, and the corresponding level indicator light is on.



Nozzle position adjustment: Press the "Spray arm forward" or "Spray arm backward" button on the remote control, the nozzle moves forward or backward by one gear. Move to the limit position, and then press the "Spray arm forward" or "Spray arm backward" button, the nozzle does not move.



Cover flipping: Press the "Cover flipping" button to control the opening and closing of the Lid.

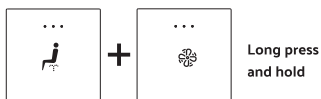


Seat flipping: Press the "Seat flipping" button to control the opening and closing of the seat.



On/Off the silent mode :

Long Press and hold "Rear wash + Dry" to turn on or off the silent mode



Long "beep" sound means activate, three short "beep" is deactivate

Low temperature burn prevention:

V-Care is equipped with low temperature burn prevention to protect children, elderly and the disabled from burning themselves without knowing.

When seat temperature remains over 38°C for more than 15 minutes, low temperature burn prevention automatically activates to lower the seat temperature to 32°C



Remote Control Instructions

Eco mode:

1. After pressing the "Energy Saving" button, the seat temperature will be automatically adjusted to the lowest level when the seat temperature is heated, and it will remain closed when the seat temperature heating is turned off.
2. In the energy-saving mode, all light displays are turned off.
3. In the energy-saving mode, the seating sensor detects that someone is seated, and automatically stops the energy-saving mode, and automatically enters the energy-saving mode after the user leaves the seat.
4. Press the "Energy Saving" button to turn on or off the energy saving mode function.
5. Long "beep" sound means activate, three short "beep" is deactivate.



ECO

Pipeline descaling : In non-seated state, after adding descaling liquid, long press the descaling button for 5s to turn on descaling. During descaling, the knob light is green breathing light;



User 1/User 2 customization: Under the current use of "water temperature, water volume, spray arm position, air temperature", press and hold the "User 1 or User 2" button for more than 2 seconds, the current use setting can be set to the favorite custom button, and all the indicators on the remote control flashes twice, the settings you like have been saved. Press "User 1 or User 2" directly next time, and all gear indicators on the remote control panel will be on for one second. Press the rear wash or bidet wash button based on your need.



On/Off the Knob light:

Long press and hold "Stop+ Night light" to turn on or off the knob light function. Long "beep" sound means activate, three short "beep" is deactivate.



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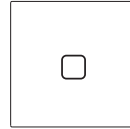


+



Long "beep" sound means activate, three short "beep" is deactivate

Ceramic ambient light: When not seated, press and hold the "Stop" button on the remote control for 5 seconds to turn on or off the ceramic ambient light.



Press and hold
for 5 seconds

Night light function: Control the night light on and off according to the light intensity of the bathroom through the light sensitivity of the toilet body. Short press the "night light" button to turn off the light-sensitive response function and long press the "night light" button to turn on the light-sensitive response function.

The factory defaults to turn on the night light, short press the "night light" button to turn off or turn on the night light always-on function.



On/Off the auto open the cover :

Long press the "Stop + Oscillation" button to turn on or off the sensor flip-up function.



+



Long "beep" sound means activate, three short "beep" is deactivate

On/Off the auto close the cover :

Long press the "Stop + cover flipping" button to turn on or off the automatic function of closing the cover and the seat.



+



Long "beep" sound means activate, three short "beep" is deactivate

On/Off the auto close the seat :

Long press and hold "Stop + Seat flipping" to turn on or off the auto close the seat.



+



Long "beep" sound means activate, three short "beep" is deactivate

Description of Other Functions

Nozzle sterilization: After the user is away from the seat for 1 minute, the nozzle will automatically perform a deep ultraviolet sterilization for 2 minutes, and the sterilization will stop when it is seated again during the sterilization period.

Standby function (Sleep mode): Short press the "Standby/Descal" button on the body to turn on or off the standby function;

in the non-seated state and not in the descaling state, short press the "standby/descaling" button to turn off all the functions and lights and enter the standby state.


Automatic opening or closing of lid/seat:

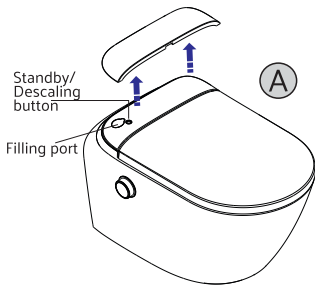
When people close to the ceramic induction area, the lid automatically open;

After 90 seconds of non-functional operation and leaving the seat, the lid and seat will be automatically closed in turn, and the induction flip function will only be available after closing the lid for 5 seconds.

Basic maintenance

How to apply descaling cycle

Long press DESCALING button  on the remote control for 5 seconds to start Descaling in non-seated state. (A single beeping sound will start from this moment)



(A) Open aesthetic cover.

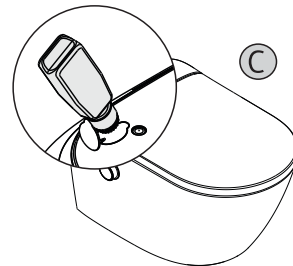
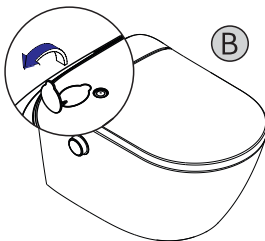
(B) Open filling port cover.

(C) Pour the 50-60 ml descaling agent into the filling port and close the covers.

Please use a descaling agent whose main ingredients are food-grade citric acid and organic acid, the same as the coffee machine's descaling agent.

Dosage: mix an appropriate amount (solid:30-40 gr or liquid:30-40 ml) descaling agent with 50 ml of water and stir until they are fully mixed or dissolved.

The complete descaling process does not take longer than 10 minutes.



- Do not pour more than 60 ml descaling solution inside the product for one descaling cycle.
- Clean remaining water on the product after descaling cycle with a soft cloth.
- Do not use sharp objects for opening descaling hole cover.
- Descaling cycle must be applied every four months (3 times) in a year.
- Please clean the funnel with water before descaling cycle application to prevent dust, dirt etc.
- Do not use any liquid other than the Durgol descaling agent supplied with the product.

Basic maintenance

! The descaling process must be completed before the descaling liquid can be drained from the device.

Descaling must be restarted if the device is turned off or the power is interrupted during this procedure.

The device may be damaged if the solvent inside is not drained. To do this, make sure that the descaling process is complete.

Avoid using the appliance when descaling is incomplete, as this may cause damage to the user.

The descaling agent must be used in accordance with the following instructions.

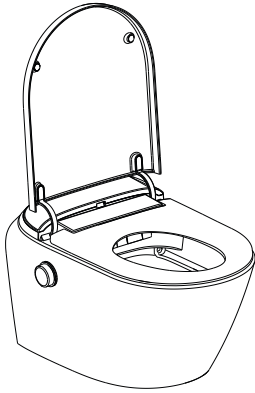
- Keep the product out of the reach of small children. Descaling is not suitable for children.
- Use the product according to the application description and do not spray.
- Wash your hands after using the product.
- Store the product in its original packaging, tightly closed, in a cool and well-ventilated place. Do not store with foods, beverages, pharmaceuticals, or feedstuffs.

Descaler contains acids that can irritate the skin and eyes. The following safety advice and precautions must be properly followed in the event that the product comes into contact with the skin or eyes.

- If you inhale vapor or mist from the product, breathe fresh air quickly. In case of respiratory irritation, seek medical advice.
- If there has been skin contact, thoroughly wash the area with soap and water.
- Remove contact lenses in case of eye contact. Wash the opened eye with plenty of water for a few minutes. If necessary, consult an ophthalmologist.
- If you swallow the product, rinse your mouth thoroughly with water and drink plenty of water in small sips. Do not try to vomit.
- Seek medical advice in case of discomfort

Basic maintenance

How to clean the main unit

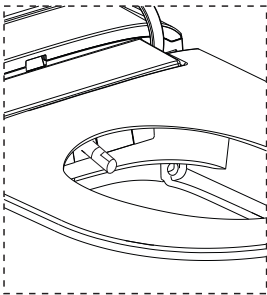


- ① Soak a soft cloth in water and squeeze the cloth hard to rid of excessive water.
- ② Clean dirty areas by putting small amount of neutral detergent on the cloth and wiping the area.
- ③ Polish the cleaned area with separate dry cloth to finish.



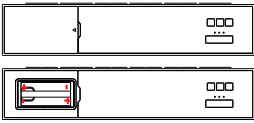
Remember the following when cleaning V-Care.

- a. Do not use acid or alkaline detergents as this could cause rust on the metal parts.
- b. Toilet detergents can damage the plastic part of the product because of the volatile gas in the substance. When cleaning with toilet detergents, finish cleaning quickly and keep the seat cover open after cleaning.
- c. Make sure that the toilet detergent does not get on the plastic part of the product.



- ① Long press the “Stop + Self-cleaning button” to let the nozzle out and start replacement (under non-seated state)
- ② Wipe the nozzle softly using a soft cloth.
 - Be careful not to damage the nozzle hole.
 - Do not use cloths with rough surface.
 - Open the seat and toilet cover.
 - Hold the nozzle lightly when cleaning.
- ③ Press stop button on the remote control or in seated state to return the nozzle to its original position.

Changing batteries



- ① Remove the remote control from the hanger.
- ② Remove the battery cover at the back of the remote control by lightly pushing and sliding the cover downwards.
- ③ Remove the drained batteries and change them with new ones.
Make sure to insert the batteries in the correct polarity. Use alkaline batteries(LR03 AAA) for longer battery life span.

Recycling



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of purchase contract. This product should not be mixed with other commercial wastes for disposal.

Troubleshooting

No	PROBLEM	POSSIBLE CAUSES	SOLUTION
1	Product not working	Power is connected, but the leakage protector is not powered	Please check whether the power plug is properly inserted. If the power light is on, the power supply is connected. Otherwise, the power supply is not switched on.
2	There is no response when pressing the Posterior/Feminine cleaning, and Drying buttons.	No water comes out of the nozzle or very little water comes out	Please open the water inlet valve
3			Please press the stop button and wait for water supply before starting operation
4		The seat sensor did not detect the user sitting on the seat.	Please make sure to sit centered on the seat and ensure that your body is in contact with the seat
5	The nozzle suddenly stopped working during operation	For each cleaning function, the working time of the nozzle is 1.5 minutes (90 seconds), which means the	Please note that this is not a malfunction, but a safety feature of the product. If user want to extend the cleaning time, press the cleaning function again.
6		If the user moves too quickly or leaves the toilet. The seat sensor cannot detect the user within a short period of time, which will cause this situation to occur.	Please sit back to the sensing position of the toilet seat and press the function button.
7	Low water pressure when using the Posterior/Feminine cleaning function	Water inlet components and pipes are blocked	Please check the descaling tank level and start the descaling process.
8		Plumbing leak	Please check if there is any water on the ceramic bottom of the toilet bowl. If so, please seek professional help
9	The temperature of the toilet seat does not rise.	The seat sensor did not detect the user sitting on the seat.	Please make sure to sit centered on the seat and ensure that your body is in contact with the seat
10		Toilet seat temperature setting is low	Please use the remote control to adjust the appropriate seat temperature.
11	low water temperature	Temperature setting of water is low	Please use the remote control to adjust the appropriate temperature of water.
12		The water was a bit cold when it first came out.	Please note this is not a malfunction, the water may take a few seconds to heat up.
13	Low drying temperature	Temperature setting of "Drying" is low	Please use the remote control to adjust the appropriate temperature of "Drying".
14	Remote control not working	The battery of the remote control is too low	Please replace the battery.
15		The connection between the remote control and the toilet has stopped	When there is no user sitting on the product, please rotate the knob on the product to put the product into coding mode. The code matching will last for 1 minute and exit the code matching mode after 1 minute. When the fuselage is in the code matching mode, please press and hold the "Feminine cleaning + Drying" combination button the remote control to perform code matching.
16	The power indicator blinks: 1 time	The inlet water temperature sensor is faulty or the circuit is faulty	You should immediately cut off the power and stop using the product, then contact your local distributor or call the service hotline
17	The power indicator blinks: 2 time	The outlet water temperature sensor is faulty or the circuit is faulty	
18	The power indicator blinks: 3 time	The drying temperature sensor is faulty or the circuit is faulty	

- In the next instances, please disconnect the water proof connector and call your service provider for assistance.
- The main unit makes beeping alarms and does not function.
- The water temperature constantly stays cold even when adjusted to be warm.
- When the remote control is dropped in water.
- There is a constant leak within the main unit.
- * Do not interfere the product if there is broken apart. Do not allow water leakage through the broken area and call authorized service.

Error code explanation

Error Code Definition	Error Code Led Indicator
The temperature of the inlet water is abnormal:	the red light on the knob flashes once.
Abnormal water temperature:	the red light on the knob flashes twice.
Abnormal air temperature:	the red light on the knob flashes 3 times.
Abnormal heating temperature of the seat :	the red light on the knob flashes 5 times.
The drying fan is abnormal:	the red light on the knob flashes 7 times.

Specifications

Rated voltage		220-240V~ 50-60Hz
leakage protection cable / connector cable		1500mm / 500mm
Cleaning device	Outlet water temperature range	35°C-42°C or turn off the water temperature
	Nominal water consumption	4.0L/ 6.0L
Seat surface temperature		Room temperature- 38°C
Soft closing method of the cover and the seat (Some models do not have this function)		Slow closing mechanism
		Remote control
		Auto sensing
Rated power		1180W
Max. power		1630W
Operating temperature		3°C - 40°C
Water temperature		3°C - 35°C
Water pressure		0.10MPa (static pressure) -0.75MPa (static pressure)
Waterproof grade		IPX4
Product size		590*395*420mm
Battery for remote control		AAA (2pcs)

* Rated power: Under the conditions of ambient temperature $20^{\circ}\text{C} \pm 5^{\circ}\text{C}$, inlet water static pressure $0.18\text{MPa} \pm 0.02\text{MPa}$, and inlet water temperature $15^{\circ}\text{C} \pm 1^{\circ}\text{C}$, set the water volume, seat temperature, and water temperature to the highest level in turn, and turn on the bidet wash and continue to work stably for 60 seconds on average;

* Maximum power: The maximum power at when the bidet wash works for a cleaning cycle under the condition of ambient temperature $23^{\circ}\text{C} \pm 2^{\circ}\text{C}$, inlet water static pressure $0.18\text{MPa} \pm 0.02\text{MPa}$, inlet water temperature $5^{\circ}\text{C} \pm 1^{\circ}\text{C}$ and the water volume, seat temperature and water temperature set is set to the highest.

Free Maintenance Regulations

1. When you use the the product according to the instruction manual and precautions and the failure occurs within the warranty period, free maintenance will be offered.
2. If there is a failure during the warranty period and free maintenance is required, please contact the dealer or the relevant unit of the company.
3. Although within the warranty period, paid maintenance is required in the following situations:
 - a. Due to improper operation during use, machine failure and improper repair or modification due to misuse or failure or damage caused by reinstallation;
 - b. Failure and damage caused by forced movement after the product is installed;
 - c. Failure or damage caused by natural disasters (earthquakes, fires, floods, lightning strikes and other natural disasters) or corrosive liquids or abnormal voltages;
 - d. Failure or damage result from other purposes (non-home use);
 - e. Failure to provide maintenance service orders;
 - f. The maintenance service list has no detailed records or the records have been modified by users.
4. This maintenance order is no longer issued. Please keep it carefully and do not lose it.
5. If the product fails or is damaged within the warranty period, the customer can go to the local maintenance outlet or send it back to the company for free maintenance with the maintenance service sheet.
6. Warranty period: within two years from purchase
7. Due to the continuous improvement of the company's products, the company reserves the right of final interpretation of product changes. Some features of the product you purchased may not be completely consistent with this manual, and the actual product shall prevail.

Compliance certification

Product Name: refer to package
 Product category: refer to package
 Water displacement: refer to package



Manufacturer: Refet to package
 Date of production: Refet to package