



## GROHE 36507SH0 Sensia Wall Hung User Manual

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### GROHE 36507SH0 Sensia Wall Hung User Manual



**IMPORTANT! READ CAREFULLY BEFORE USE AND KEEP SAFE FOR LATER READING.**

#### **System and functional description:**

Generally speaking, a shower toilet isn't any different from a conventional toilet. You go about your business much the same as you always do. The difference is found in what you do afterwards. Unlike on a conventional toilet, where you will clean yourself with toilet paper once you are finished, the Grohe Sensia Wall Hung will clean you gently and thoroughly with water. Cleaning yourself with water is more thorough as well as gentler on your skin. While you are still seated, a water jet in a comfortable body temperature will clean you with just the right intensity for your comfort at the push of a button. Additional features, a remote control and a comfortable seating position complement this shower approach. You can operate it simply by remote control.

Proper use:

The Grohe Shower Toilet is a toilet designed to allow convenient cleaning of the anal- and/or vaginal area after visiting the toilet.

The device is compliant with all statutory safety regulations. However, improper use can cause personal harm and property damage.

- Only use the device in normal household circumstances or similar.  
**Important:** the installation site must be protected from frost at all times.
- The water intake side of the device must only be connected to the cold-water side of the tap water system, and it must be secured against backflow.
- Only use the device in a fully installed and inspected condition in order to ensure safe operation.

Any other form of use is not permitted and considered **improper**.

Grohe will not accept liability for the consequences of improper use.

Persons unable to properly use the device – i.e. due to physical, sensory or mental disabilities or because they are inexperienced or uninformed – must be supervised when using the device.

Such persons may only operate the device unsupervised once they have been properly instructed in the safe use. They must be able to recognize and understand the hazards associated with improper use.

**USER MANUAL (for more details and operations using a smartphone)**



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### Safety precautions

Read the user manual carefully before operating the device. It contains important information for the installation, safety, the use of the device and its maintenance. It will allow you to protect yourself and to prevent damages to the

device.

When using the product – especially in the presence of children – you should always observe the following safety instructions. Grohe cannot be held liable for damages that are the result of disregarding these instructions.

In order to illustrate varying degrees of severity, the following terms are used:

### **DANGER**

Denotes an immediately hazardous situation, which may result in death or severe injury if not prevented.

### **WARNING**

Denotes a potentially hazardous situation, which may result in death or severe injury if not prevented.

### **CAUTION**

Denotes a potentially hazardous situation, which may result in mild to moderate injuries and/or damages to the product and/ or other items and property if not prevented.



### **DANGER**

Risk of electric shock (risk of death!):



The on-site electrical installation and connecting the device to the power mains must only be performed by authorized and qualified electricians, who are well versed in the locally applicable regulations and supplemental requirements and know the requirements of the local utility providers extensively. Improper installation and maintenance work or repairs can create substantial hazards to the user, for which Grohe cannot be held liable.



The electrical safety of the device is only ensured when it is connected to a properly installed earth conductor system. This basic safety requirement must be ensured. When in doubt, have your electrical system checked by a qualified electrician. The power specifications (frequency and voltage) shown on the nameplate of the device must meet the specifications of the mains cable at the installation site in order to prevent damages to the device.



It is recommended to power the device from a regular wall socket (VDE 0701), as this facilitates easy disconnection from the power supply in case of service work. If a wall socket is not within reach or if a permanent connection is planned, a proper separation device for each pole is required at the installation site. A separating device within this meaning is a wall switch where the contact terminals are at least 3 mm apart. This includes LS switches, fuses and contactors (EN 60 335).



The protective zones must be assured in bathrooms.

If a power supply connection is made in zone 2, then the power supply to the shower toilet can be established by a direct connection, using an IPX4 connector socket as permanent connection.



Do not use after taking a bath or shower.



Do not pour water or cleaning agents into or onto the toilet seat or the remote control. It could cause electric shock or fires



**WARNING**

Risk of burns, electric shock, fires and/or personal injury:



For devices that are delivered without a connecting power cable or when replacing a damaged power cable, a special connector cable must be purchased from an authorized dealer. The device must be disconnected from the power supply for any and all installation and maintenance work and for repairs.

This also applies if you find damages on the power supply cable or on the product itself. Please ensure this by:

- setting the fuses (LS switches) of the electrical installation into the off position or
- by completely removing the screw-in fuses of the electrical installation or
- by completely pulling the power plug (if any) out of the wall socket.

When doing so, do not pull on the cord, but pull on the power plug (if present) instead.



Check the temperature settings of the water and the dryer air before each use. Set the air dryer temperature to the lowest level if you intend to use this feature for a prolonged period of time. There is a risk of burns if this feature is used for a prolonged period of time at high temperature settings. This applies particularly to the following persons: children, the elderly, ill persons, persons with sensitive skin and thermoregulatory dysfunctions, the inebriated and overly tired persons.



Do not use outdoors, including areas with large vibrations, and do not operate in a space where aerosol spray is used or concentrated oxygen is being administered. It may cause a malfunction or loss of glossiness.



Make sure that no items or foreign objects obstruct any openings (air outlets, hoses, etc.). Remove any obstructions immediately to prevent possible hazards and damages.



Observe the following instructions if you are using batteries.

- Make sure to use to right poles (+/-) when inserting the batteries.

- Remove the batteries from the remote control if you won't use the toilet for an extended period of time.
- Do not leave spent batteries inside the remote control, as they can corrode which could cause damages to your health or the remote control.
- Used batteries do not belong in domestic waste. Dispose of batteries in accordance with national regulations.



Symbols on the battery have the following meanings:

- **Pb:** Battery contains lead
  - **Cd:** Battery contains cadmium
  - **Hg:** Battery contains mercury
- Battery leakage may cause fire.

- Keep batteries away from children. Batteries are not toys. Contact a physician immediately in the event of a battery being swallowed accidentally.
- If your skin comes into contact with the liquid inside a battery, rinse immediately with copious amounts of water.
- If spilled battery fluid comes into contact with the eyes, rinse immediately with clean water without rubbing. The liquid can cause blindness. Talk to a doctor.

Be mindful of the following when handling batteries:

- Do not store batteries carelessly together with other metal objects (necklaces, hair pins etc.).
- Please do not mix new and old batteries but remove both batteries at the same time as they will discharge otherwise. Only use batteries of the same type.
- Do not recharge batteries, short them, open or damage them by force and do not bring them into contact with fire, water or high temperatures. They could otherwise explode or leak and thereby cause damages.



Do not try to open or repair the shower toilet on your own. Do not make modifications or install additional items. The shower toilet contains energized power cables. Upon being opened, there is a risk to your life! Repairs must only be performed with original replacement parts and accessories by authorized maintenance personnel. Improper installation and maintenance work or repairs can create substantial hazards to the user.



Do not use near electronics and medical equipment with a weak signal. There is a danger that electrical malfunction may cause an accident.



If water leaks from the toilet seat or the water supply line, disconnect the shower toilet from the power supply and close the water cutout valve. There is a risk of electric shock, fire and flooding.



If there is any indication of damages to the shower toilet, disconnect immediately from the power supply and contact the Grohe customer service.



In regions where the water hardness exceeds 18 °dH, a water filtration system with water softener must be used. You can inquire about your water hardness with your local utilities provider.



In order to ensure long service life:

- Please perform the descaling about every three months. (Please purchase descaling kit sold separately. Product number is 1015469990.)
- Please replace the nozzle tip about once a year. (Nozzle tip is included in the descaling kit. Please purchase the descaling kit, which is sold separately. Product number is 1015469990.)
- Depending on conditions of use, you might need to perform descaling and replace the nozzle tip more frequently than once a year.



Keep the power supply cord away from heated surfaces (e.g. surface radiators)



This product must not be used by children under the age of 8, persons with physical or mental disabilities, or by persons without proper experience and knowledge if they are not being supervised by a person who is responsible for the safety and proper use in order to prevent possible hazards.



This product must not be used as a toy by children.



This product must not be cleaned or maintained by unsupervised children.



### CAUTION

Risk of minor injuries and property damage:

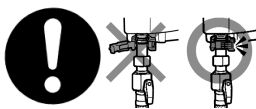


When cleaning the plastic parts, use a neutral detergent.

There is a danger of electric shock, fire and/or injury due to damage to the plastic parts.



Do not use chlorine-based detergent, acidic detergent, or disinfectant to clean the ceramic parts. This may cause a malfunction and damage due to the vaporized gas.



Make sure that the clamp ring is placed firmly onto the water supply hose. There is a risk of water spilling if the hose slips from the untightened clip.



Do not stand on the toilet seat lid. There is a risk of injury and damages to the device.



Keep flame sources (e.g. cigarettes) away from the product. There is a risk of fire.



If you identify cracks in the ceramic parts of the electrical unit (toilet seat), do not touch these areas. There is a risk of personal injury. Have the defective parts replaced by a specialist as soon as possible.



Do not lean against the lid of the toilet seat during use. There is a risk of injury and damages to the device.



Regularly inspect the device for visible damages. Damages on the device can pose a risk to your safety. Never switch on a damaged device.



When the device is used by children, the elderly or persons with mobility impairments, you must ensure that they won't fall off. There is a risk of injury and damages to the device.



The on-site electrical installation and connecting the device to the power mains must only be performed by authorized and qualified electricians, who are well versed in the locally applicable regulations and supplemental requirements and know the requirements of the local utility providers extensively. Improper installation and maintenance work or repairs can create substantial hazards to the user, for which Grohe cannot be held liable.



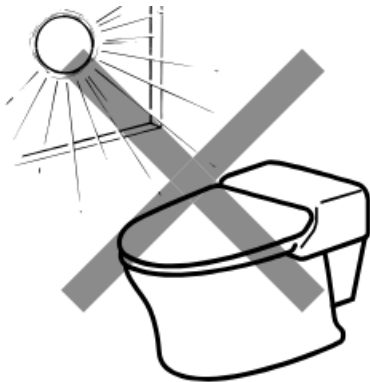
For safety reasons, do not use extension cords or multiple socket power strips for the electrical connection (risk of fire due to overheating).



When changing the connection or replacing the supply cord due to damages, cable type H 03 VV-F with a suitable diameter must be used. Maximum cable specifications: see nameplate.  
For safety reasons, replacement must only be performed by qualified specialist or the Grohe customer service.

### Handling precautions

Do not expose the toilet to direct sunlight. It can cause discoloration of the plastic parts. Direct sunlight can furthermore lead to the remote control and the sensor not working properly.



Do not open and close the toilet seat or lid by force. It may cause cracking, electrical leakage or the auto open/close feature to malfunction.



Do not pour water or cleaning agents onto the remote control. It could cause it to malfunction.





Do not use electrical heaters in the vicinity of the toilet. It could cause discoloration of the plastic parts or malfunctions.



Do not use any paper other than toilet paper. Be careful not to drop any foreign materials in the bowl, as they may clog the drainpipe. If you drop anything in the bowl, remove it before flushing.



If the toilet should become clogged, use a plunger to unclog it. Do not flush the toilet and do not fill water into it by other means (e.g. with a bucket) until it is unclogged. Wastewater spilling over poses a risk of electric shock and damage to the device (electronic components inside the toilet seat can get damaged).



Do not operate the remote control with wet hands. It could cause it to malfunction.

The device must not be used at installation sites that are not stationary (e.g. on ships).

Never use steam cleaners to clean the device.

The steam of a steam cleaner could come into contact with energized parts and cause a short-circuit.

The shower toilet must not be operated on stand-alone inverters, such as those found in autonomous power supplies, e.g. photovoltaic systems. In such systems, switching on the device can cause power spikes that may cause safety shutdowns. This can damage the electronic components!

The shower toilet also must not be used on so-called energy saver sockets, as they reduce the power supplied to the device which may in turn lead to the device warming up.

Caution – suffocation hazard!

Children can suffocate when they play with packaging materials (e.g. foil) and wrap themselves into the materials or pull them over their heads. Keep packaging materials away from children.

The cable specifications are printed on the nameplate.

They must match the specifications of the power grid.

When contacting the Grohe Service department, always state the following:

- Model name
- Serial number
- Power supply information (network voltage/frequency/maximum cable specifications).

GROHE AG hereby declares that the radio equipment type GROHE Sensia and Sensia Pro are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity can request by **e-mail: [service.de@grohe.com](mailto:service.de@grohe.com)**

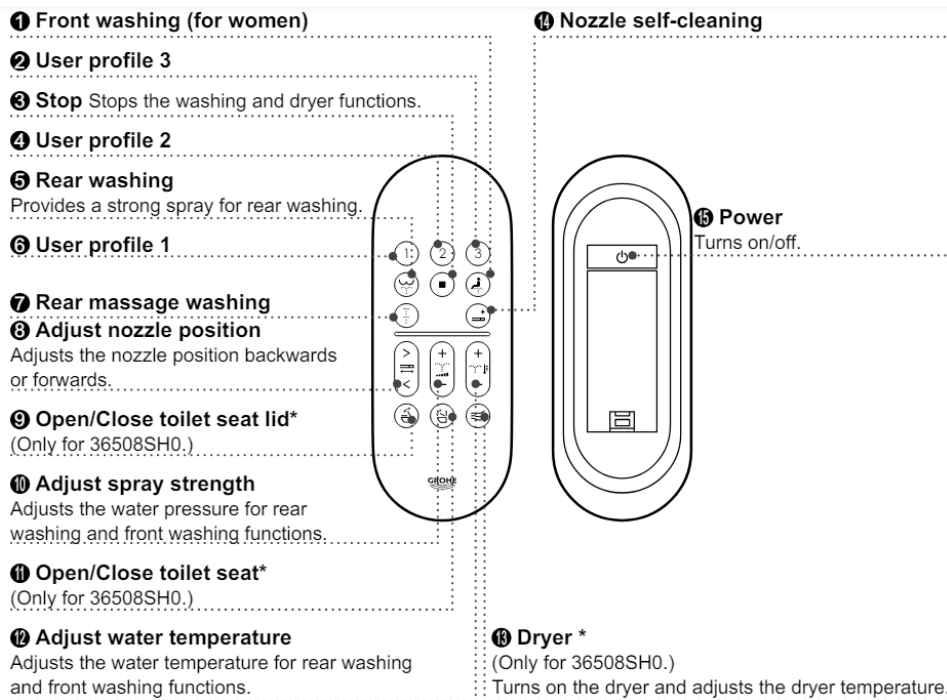
Notification of changes

This user manual corresponds to the current technical design of the device at the time of print. We reserve the right to introduce changes to meet technical developments.




This category of device does not belong in domestic waste. It must be disposed of separately in accordance with the relevant national regulations

## Using the remote control



## Note



- Pressing the  (rear washing) button twice sets the cleaning mode to “wide”, while pressing it 3 times sets the cleaning mode to “narrow”.

**Wide:** The nozzle moves back and forth to wash a wide range.

**Narrow:** Moves back and forth over a short span.

- Pressing the (front washing) button twice switches the cleaning mode to “wide”, while pressing it 3 times switches the cleaning mode to “super wide”.

**Wide:** The nozzle moves back and forth to wash a wide range.

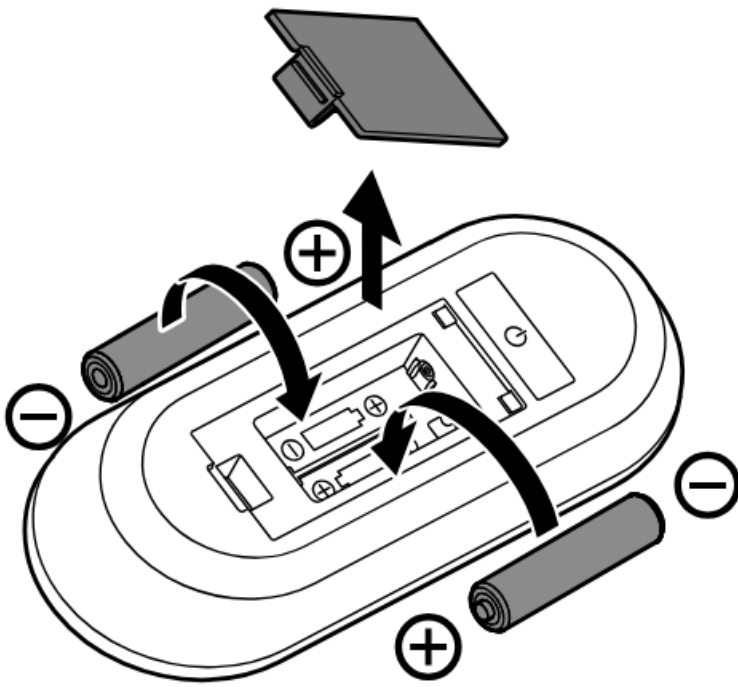
**Super wide:** Washes an extended range.

- The longest time for a single rear washing (buttocks) or front washing is 2 minutes.
- The longest time for a single drying is 4 minutes.
- The toilet will “beep” when the remote control responds.
- The dryer temperature is: Mid → High → Low → Mid.
- Turn off the dryer function with the “stop” button.

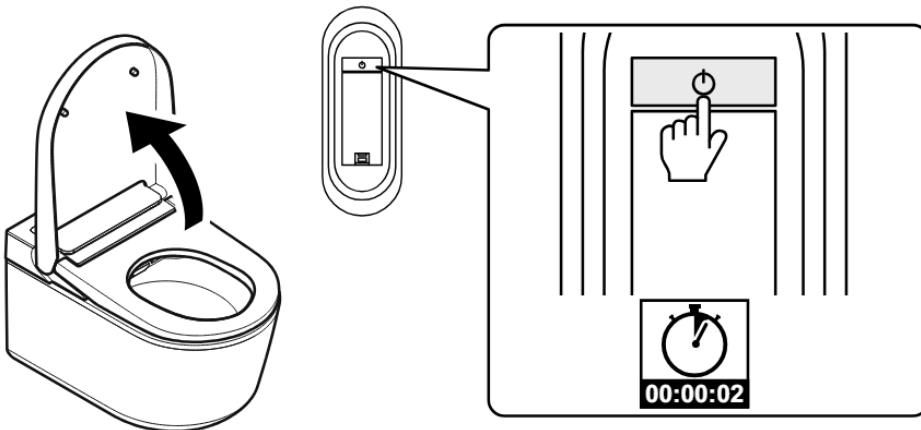
## Pairing the remote control with the toilet

### For the first time

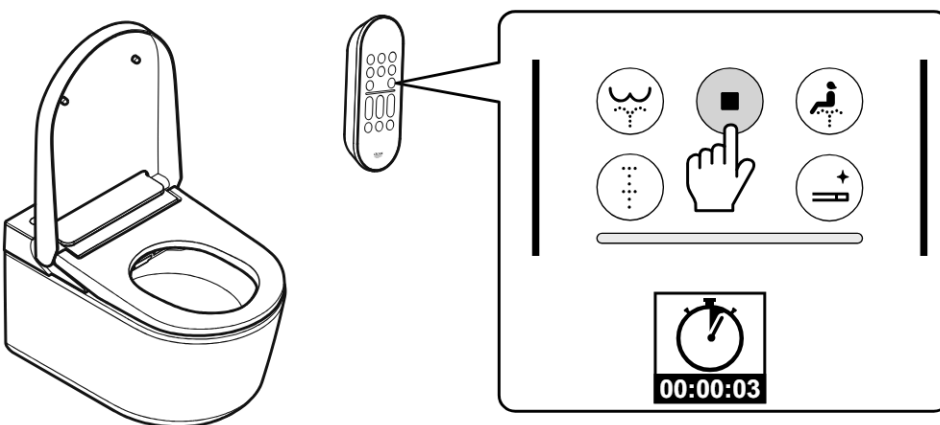
1. Insert 2 AAA batteries in the remote control.



2. Press the power button on the backside of the remote control for more than 2 seconds; the remote control is turned on (LED facing outward).



3. Bring the remote control close to the product body; press and hold the “stop” button for more than 3s.



4. After pairing is completed, all LEDs on remote control will flash 3 times at the same time.
5. If pairing fails, the middle LED of the remote flashes 3 times.

If the pairing fails, please repeat the steps.

**Make sure the product is turned on.**

Once you completed the pairing, there is no need for a new initial setup the next time.

### Precautions when using Bluetooth

Keep the shower toilet and remote control away from devices that emit radio waves.

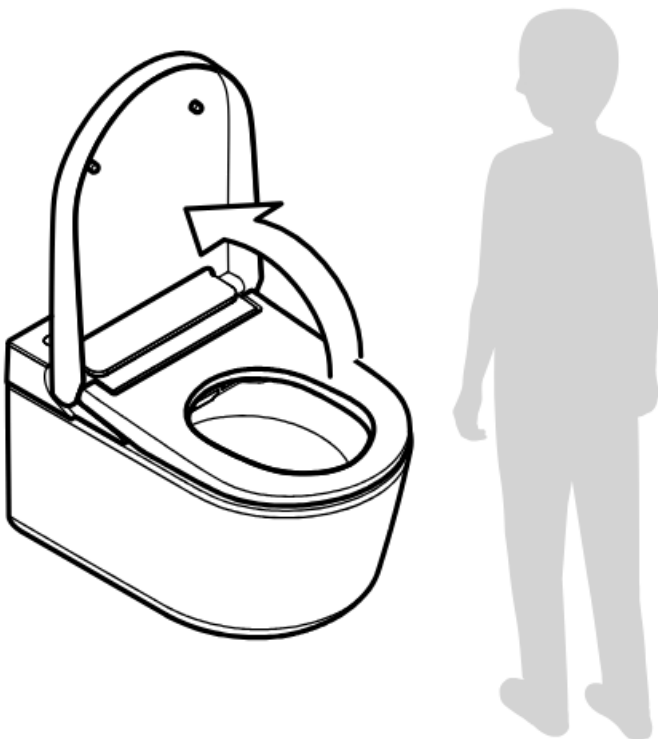
Keep the shower toilet and remote control as far away as possible from the following devices to prevent adverse effect caused by radio wave interference:

- Microwaves / Wi-Fi devices / Bluetooth compatible devices other than smartphones
- Near other devices that emit radio waves in the 2.4 GHz bandwidth (digital cordless telephones, wireless audio devices, game consoles, PC peripheral devices, etc.)
- If you are wearing an implantable cardioverter defibrillator (cardiac pacemaker), keep the remote controller at least 22 cm away from the implant.

\* Please do not pair more than 1 set of remote control and toilet at same time.

## Basic operation

### OPENING THE TOILET SEAT LID / TOILET SEAT



#### **AUTO (Only for 36508SH0 and 14533SH0)**

The seat lid opens automatically when you stand in front of the toilet (integrated sensor for user detection at the top of the toilet).

#### **REMOTE (Only for 36508SH0 and 14533SH0)**

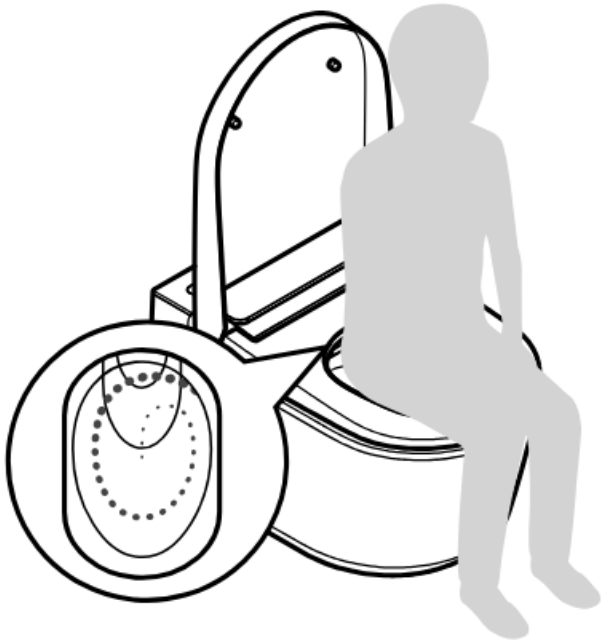


The lid opens by pressing the (“close toilet seat” and “open toilet seat lid”) button on the remote control.

#### **MANUAL**



Stand in front of the toilet and open the toilet seat lid manually

## PRE-FLUSH



When you sit on the seat, a small amount of water flushes the bowl to minimize stain accumulation.

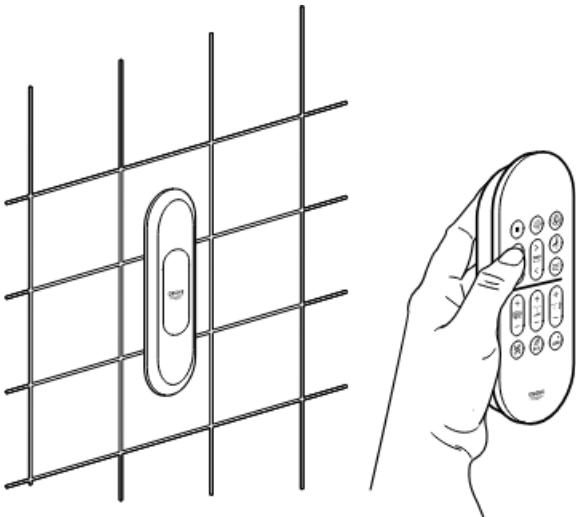
This function is not set by default; complete the step below to initiate it.

Press **1**  and **10**  button simultaneously for 2 seconds.

## OPTION

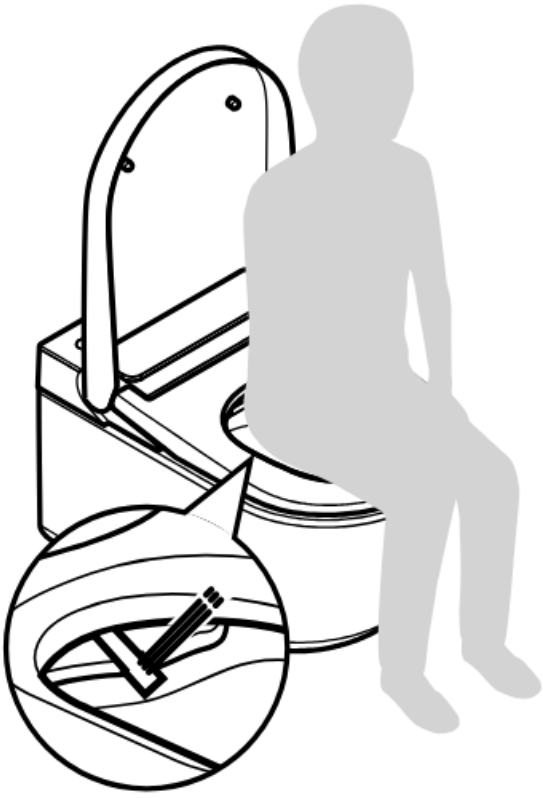
This function is available only when the GROHE concealed cistern, equipped with installation kit for automatic flush (sold separately), is used together with this product.

## HAND-HELD REMOTE CONTROL




Hold the remote control in your hand when operating the remote control.

## WASHING





## WASH


5  Rear washing

1  Front washing (for women)

## ADJUST

10  Spray strength

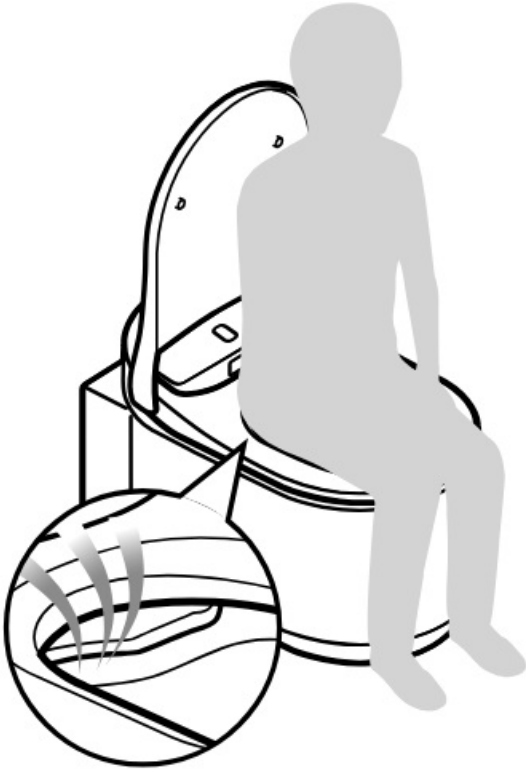
8  Nozzle position

12  Water temperature

## STOP

**3**  Stop spray

**2 DRYING (Only for 36508SH0 and 14533SH0)**




**DRY**

**13**  Dryer

**ADJUST**

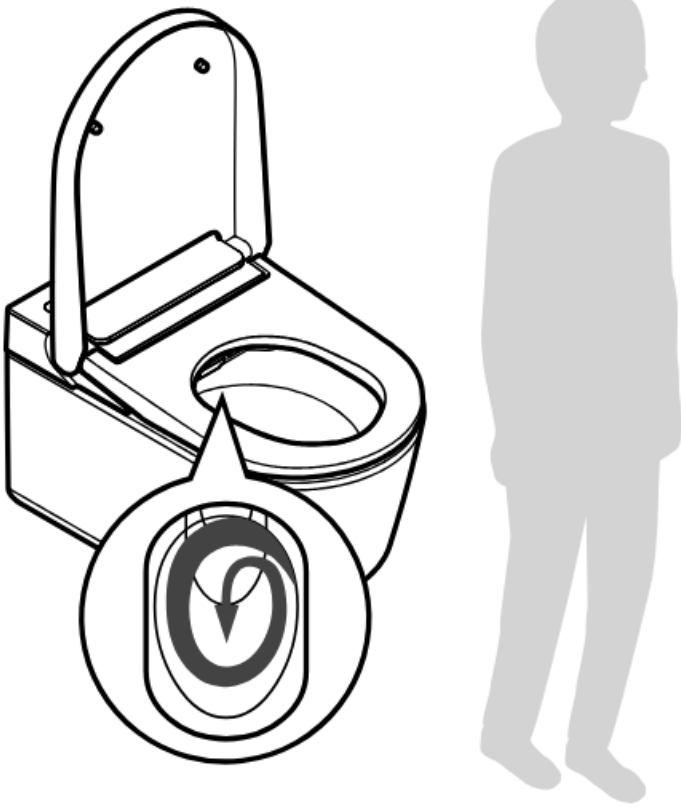
**13**  Dryer temperature

**STOP**

**3**  Stop dryer

**FLUSHING**





### **AUTO**

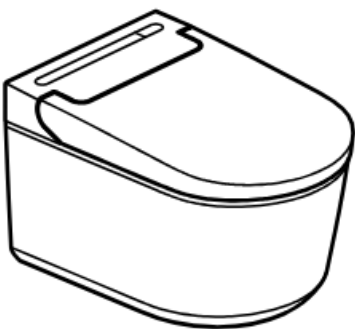
Flushing starts automatically when you stand up.

### **OPTION**

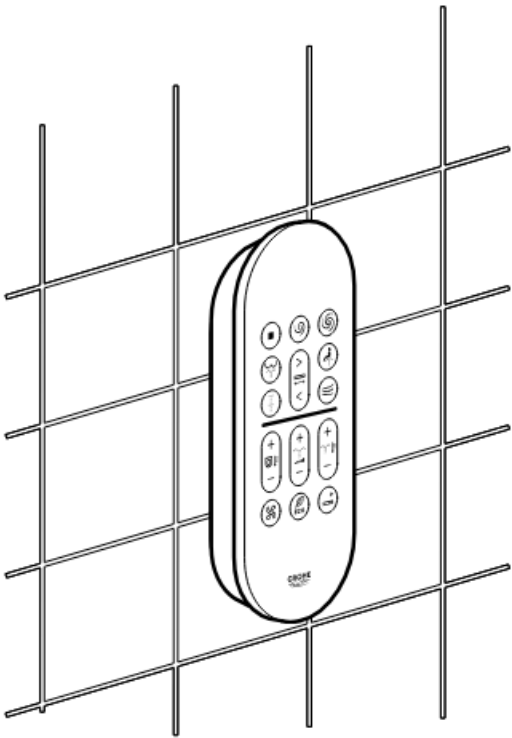
This function is available only when the GROHE concealed cistern, equipped with installation kit for automatic flush (sold separately), is used together with this product.

### **MANUAL**

Press the flush button on the wall.

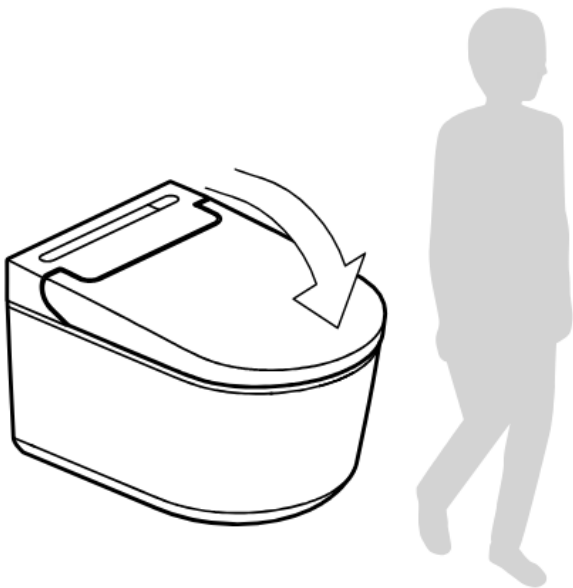


**PUT THE REMOTE CONTROL BACK**



Put the remote control back in the holder after you are done.

#### **CLOSING THE TOILET SEAT LID / TOILET SEAT**



#### **AUTO (Only for 36508SH0 and 14533SH0)**

The seat lid closes automatically when you leave the toilet.

#### **REMOTE (Only for 36508SH0 and 14533SH0)**



The toilet seat lid and seat close by pressing the (close toilet seat / toilet seat lid) button on the remote control.

## MANUAL

When you leave the toilet, close the toilet seat lid manually

\* When operating the remote control, please hold it in your hand.



### User profile 1 / User profile 2 / User profile 3

It can remember your preferred nozzle position, spray strength and water temperature setting.

- **How to set**

When washing, press “stop” + “user profile 1” or “user profile 2” or “user profile 3” buttons at the same time for more than 2 seconds to set a profile.

- **How to use**

Press “user profile 1” or “user profile 2” or “user profile 3” button before using the front washing or rear washing functions.



The nozzle position will return to the middle by default after use.

## Convenient Operation

### AUTO OPEN / CLOSE FUNCTION OFF

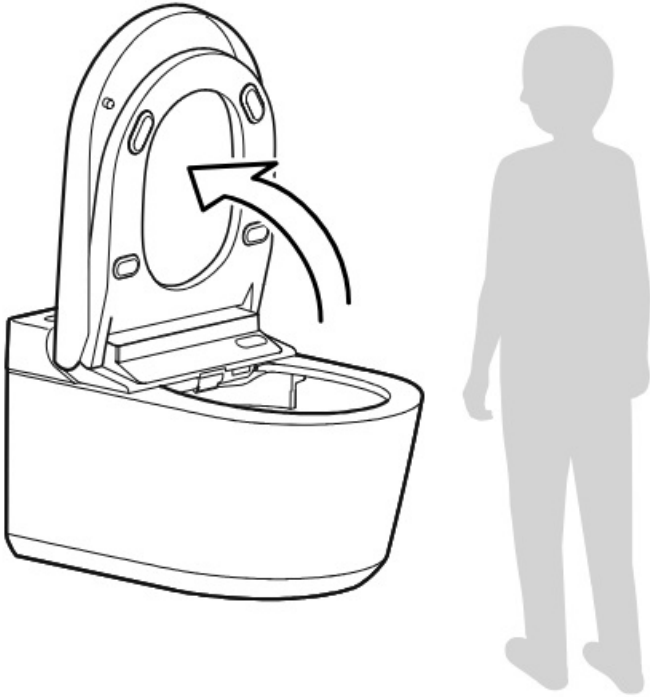


Set auto open / close to “Off”.



Press “Stop”  and “Close/Open Toilet Seat Lid”  button simultaneously for 2 seconds.

\* Only for 36508SH0 and 14533SH0.

## AUTO OPEN / CLOSE MODE SWITCH

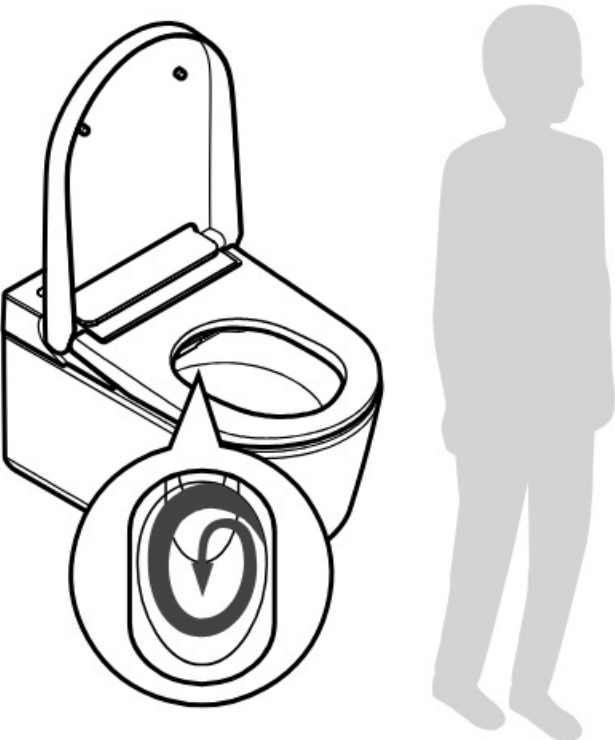


Switch “ON/OFF” on seat auto open/close.



Press “Stop”  and “Close/Open Toilet Seat Lid”  button simultaneously for 2 seconds.

\* Only for 36508SH0 and 14533SH0

## AUTO FLUSH FUNCTION OFF



Set auto flush to “Off”.

Press “front washing”  and water spray intensity adjustment “+”  button simultaneously for 2 seconds.



#### OPTION

This function is available only when GROHE concealed cistern, equipped with installation kit (sold separately), is used together with this product.

#### NIGHT LIGHT OFF



Set night light to “Off”.



Press “Stop”  and water temperature adjustment “+”  button simultaneously for 2 seconds.

\* Only for 36508SH0 and 14533SH0.

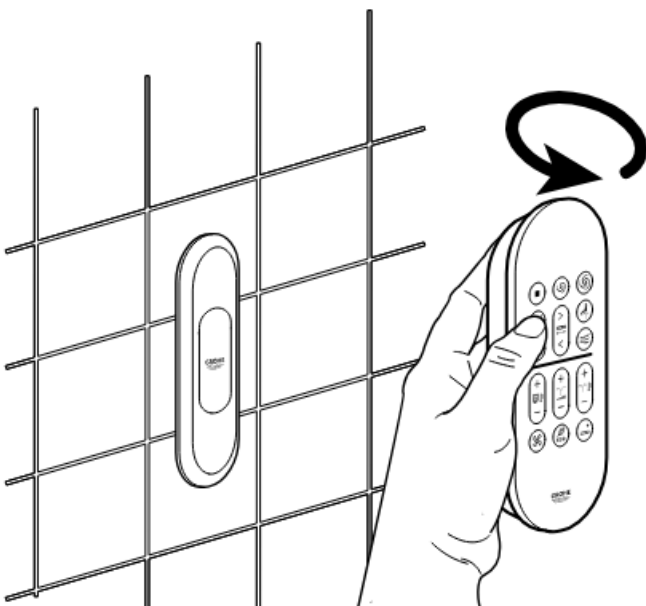
#### BUTTON OPERATION SOUND OFF



Set button operation sound to “Off”.

Press “front washing”  and water temperature adjustment “+”  button simultaneously for 2 seconds.

### Restoring the Default Settings





Press water temperature adjustment “+” and water temperature adjustment “-” button simultaneously for 2 seconds.

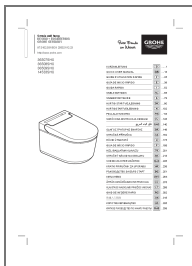
## Specifications

Model No.		36507SH0	36509SH0	14533SH0	36508SH0
Rated voltage / Frequency power		220 – 240 V, 50 / 60 Hz			
Rated power consumption		920 W (environment 20 °C, water 15 °C)			
Maximum power consumption		1300 W (environment 20 °C, water 3 °C)			
Feed-water pressure range	Minimum water pressure	0.05 MPa (0.5 bar) (flow pressure)			
	Maximum water pressure	1.0 MPa (10.0 bar) (hydrostatic pressure)			
Operating temperature range		0 °C – 40 °C			
Product dimensions		W 387 × D 610 × H 403 mm			
Product net weight		Approx. 37 kg (E-bidet: Approx. 6 kg, ceramic: Approx. 31 kg)			
Ceramic	Pre-flush water volume	1.0 L – 1.5 L			
	Flushing water volume	Full 5.0 L, light 3.0 L			
	Water supply method	Uses existing water supply line			
	Drain type	Wall drain			
	Flushing method	Washdown			
E-bidet	Shower	Water supply method	Uses existing water supply line		
		Method of warm water supply	Instant water heater		
		Nozzles	Motor driven, exclusive for rear and front washing		
		Rear washing spray volume	0.32 – 0.50 L/min (5 adjustable levels) when the water pressure is 0.2 MPa Maximum volume: 0.6 L/min		
		Front washing spray volume	0.3 – 0.50 L/min (5 adjustable levels) when the water pressure is 0.2 MPa Maximum volume: 0.6 L/min		
		Warm water control temperature	Off (water temp.) – High (approx. 39 °C), 5 adjustable levels Maximum temperature: 41.5 °C (230 V, 50 Hz)		
		Water heating capacity	1200 W		
	Safety devices	Thermal fuses, high-temperature sensor switch, flow switch			
	Air volume		0.36 m <sup>3</sup> /min Maximum volume: 0.45 m <sup>3</sup> /min		

Warm air	Warm-air temperature adjustment	-	Low (room temp.) – High (Approx. 55 °C)Maximum temperature: 60 °C
	Warm-air heater capacity		230 W
	Safety devices		Thermal fuse; bimetal thermostats
Remote control	Dimension	W 60 × D 30 × H 155 mm	
	Battery	AAA cell battery: 2	
	Transmission system	Electric wave (Bluetooth)	
Other	Fully automatic flushing	This function is only available when a GROHE concealed cistern with flush cable (sold separately) is used with this product.	
	Auto open / close toilet seat lid and seat	-	●
	Night light	-	●
	Rear massage washing	●	
	Swing cleaning	●	
	Nozzle position adjustment	●	
	Nozzle self-cleaning	●	
	Nozzle shutter	●	
	Anti-bacterial material	Toilet seat; nozzle	
	Toilet seat lid and seat slowdown	●	
	Quick removal of toilet seat lid	●	
Power cord	Effective length 0.6 m; 220 – 240 V direct connection through a cable socket		







**[GROHE 36507SH0 Sensia Wall Hung](#) [pdf] User Manual**  
36507SH0 Sensia Wall Hung, 36507SH0, Sensia Wall Hung, Wall Hung, Hung

## References

- [User Manual](#)

### [Manuals+](#), [Privacy Policy](#)

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